## EXHIBIT 1

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Page 1
 1
                    UNITED STATES DISTRICT COURT
 2
                  NORTHERN DISTRICT OF CALIFORNIA
 3
                          OAKLAND DIVISION
 4
     JEFF YOUNG, individually and on
 5
     behalf of all others similarly
     situated,
 6
 7
                     Plaintiff,
                                        ) Case No.
                                        ) 4:17-cv-06252-YGR
 8
                vs.
                                        ) Volume I
 9
     CREE, Inc.,
                                        ) Pages 1 to 216
                     Defendant.
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14
15
16
             VIDEOTAPED DEPOSITION OF STEFAN BOEDEKER
17
18
                       Los Angeles, California
19
                       Tuesday, March 12, 2019
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21
22
23
24
     Reported by:
     ELIZABETH BORRELLI, CSR No. 7844, CCRR, CLR
25
     JOB NO. 157285
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Page 2
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 7
          Videotaped Deposition of STEFAN BOEDEKER,
 8
     Volume I, taken on behalf of the Defendant, at
 9
     2029 Century Park East, Suite 2600, Los
10
     Angeles, California 90067-3012, commencing at
11
     9:40 a.m., Tuesday, March 12, 2019, before
12
13
     Elizabeth Borrelli, a Certified Shorthand
14
     Reporter in the State of California, License
     No. 7844.
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Page 3
 1
     APPEARANCES OF COUNSEL:
 2
 3
     For the Plaintiff:
 4
                AUDET & PARTNERS
                BY: S. CLINTON WOODS, ESQ.
 5
                711 Van Ness Avenue
                San Francisco, CA 94102
 6
 7
 8
                     - AND -
 9
10
                PEARSON SIMON & WARSHAW
                BY:
                    JOSEPH BOURNE, ESQ.
11
                800 LaSalle Avenue
                Minneapolis, MN 55402
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Page 4
     For the Defendant Cree Inc.:
 1
 2
               KATTEN MUCHIN ROSENMAN
               BY: REBECCA LINDAHL, ESQ.
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               550 South Tryon Street
               Charlotte, NC 28202
 4
 5
 6
                       - AND -
 7
 8
               KATTEN MUCHIN ROSENMAN
               BY: ANDREW DEMKO, ESQ.
               2029 Century Park East
 9
               Los Angeles, CA 90067
10
11
                        - AND -
12
13
               KATTEN MUCHIN ROSENMAN
14
                     CHARLES DeVORE, ESQ.
               525 West Monroe Street
15
               Chicago, IL 60661
16
17
18
         Also Present:
             JULIAN ABALOS, Videographer
19
20
             MELISSA GARRETT, Cree in-house counsel
21
             JESS DAVID, Edgeworth Economics
22
             RENE BEFURT, The Analysis Group
23
24
25
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13		INFORMATION REQUESTED	
14		(None)	
15		UNANSWERED QUESTIONS	
16		(None)	
17			
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19			
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23			
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- 1 -- you probably have the number in front of you. I
- 2 don't --
- 3 Q. 31?
- A. Yeah, 31, the Dial case, yes.
- 5 Q. Okay. And so was your testimony accepted
- 6 by the Court as admissible in both of those matters?
- 7 A. Yes.
- 8 Q. Okay. Can you look with me, please, at
- 9 the -- at page 1? You list -- on the left-hand
- 10 side, you have a column where you list your
- 11 education and professional associations.
- 12 A. Yeah.
- 13 Q. Do you see that?
- 14 A. That's correct.
- 15 Q. Is the column that describes your
- 16 education, you have five bullet points there, is
- 17 that accurate and complete?
- 18 A. Yes, like three degrees in Germany, then
- 19 in United States, yeah, this is correct pretty much.
- 20 Q. In addition to the education that you list
- in the column with the heading "Education," do you
- 22 have any specific training in conjoint analysis?
- 23 A. I mean, no -- no specific training as in
- 24 academic classes or anything, so...
- Q. How did you learn how to perform conjoint

- 1 And the question arose, yeah, how do we
- 2 price these products? And that's where I first
- 3 applied conjoint.
- 4 BY MS. LINDAHL:
- 5 Q. Have you taken or participated in any
- 6 continuing education classes related to conjoint
- 7 analysis?
- 8 A. No, I have not taken any additional
- 9 classes outside the academic area.
- 10 Q. So you were -- you also list under the
- 11 heading "Professional Associations," you have seven
- 12 bullet points there.
- 13 Are those bullet points complete and
- 14 accurate?
- 15 A. I mean, they -- they should be -- I mean,
- 16 these are the -- what I put down as relevant
- 17 professional associations and they -- they should be
- 18 accurate.
- 19 Q. Okay.
- 20 A. Just looking at the -- yeah, the Insights
- 21 Association was the old Marketing Research
- 22 Association so that's a -- a new name, but they
- 23 should be.
- Q. And you -- you've been at your current --
- 25 your current employer is Berkeley Research Group,

- 1 correct?
- 2 A. Yes. I'm -- I'm like a shareholder there.
- 3 Q. And you've been there since 2010?
- 4 A. Yeah. I was one of the -- the first
- 5 joining the company. It was founded in March 2010.
- 6 Q. Okay. I am going to hand you a document
- 7 that we're going to mark as Exhibit 3.
- 8 (Whereupon Exhibit 3 was marked for
- 9 identification.)
- 10 BY MS. LINDAHL:
- 11 Q. Have you had an opportunity to review the
- 12 document that was marked as Exhibit 3?
- 13 A. I -- I flipped through. I was looking for
- 14 the signature page, and so -- and then the cover
- 15 page so it seems to be a copy of my -- my report
- 16 that I issued here in January. It's a signed
- 17 version. And I didn't flip through every single
- 18 page, but it appears --
- 19 Q. But it appears --
- 20 A. It appears to be the -- the complete
- 21 report.
- Q. Okay. And you were retained by the
- 23 plaintiff in this matter to give expert testimony
- 24 related to damages; is that correct?
- 25 A. Yeah, it was my understanding the

Page 31 retention was -- was not so much to -- to give 1 2 testimony about specific damages. I was asked in the class certification process to develop a -introduce, develop, explain a methodology that could 5 calculate damages and then perform an empirical 6 study where I showed how that actually works 7 concretely rather than just saying it can be done. 8 So this is now my -- my report to this case -- or up to this point in this case. It contains all of these three aspects, right? I'm -- I'm talking 10 11 about the economics behind the damages model. I'm explaining, introducing statistical techniques that 12 13 enable the estimation of damages, and then I -- I used an actual conjoint study to show how it's 14 15 actually concretely calculated. Q. 16 Okay. 17 THE REPORTER: Can we go off for a minute, 18 please? 19 MS. LINDAHL: Yes, ma'am. 20 THE VIDEOGRAPHER: Going off the record at 21 10:10 a.m. 22 (Recess.) 23 (Whereupon Exhibit 4 was marked for 24 identification.) 25 Back on the record at THE VIDEOGRAPHER:

- 1 Q. Okay. So looking back at Exhibit 6, the
- 2 list of documents considered, do you believe that
- 3 list of documents considered to be complete and
- 4 accurate?
- 5 A. I mean, right now, without going through
- 6 every single line item, I mean, this is -- I mean,
- 7 it's all the calculations themselves. There is the
- 8 admin file and then there's a lot of articles,
- 9 references to statistics and econometrics books, and
- 10 then there is pleadings and other documents. I
- 11 mean, right now as I'm sitting here, I would
- 12 probably say yes, it is -- it is probably -- plus
- 13 what is in the footnotes are not included here, that
- 14 should be all that I considered for this report.
- 15 Q. Okay. What is your understanding of the
- 16 allegations that the plaintiff is making against
- 17 Cree on behalf of the potential class?
- 18 A. In very simple terms is that the product
- 19 was marketed as what I will call under the general
- 20 umbrella of having the longevity property
- 21 characteristic when, in fact, it doesn't.
- 22 Q. How did you obtain that understanding of
- 23 the allegations that the plaintiff is making against
- 24 Cree on behalf of the class?
- 25 A. That was through reading the complaint but

- 1 is, and I don't know if it's a printing issue. The
- 2 electronic copy should show it, so maybe the column
- 3 was not formatted with the full width and it cut it
- 4 out.
- 5 Q. And did you previously testify that in
- 6 connection with some of the internet research that
- 7 either you our team did to determine the price of
- 8 the lightbulbs that you also viewed some packaging?
- 9 A. Yeah. I mean, a lot of these things on
- 10 the website did have images of the products, so --
- 11 but, again, that was -- I was maybe standing next to
- 12 the terminal where one of the staff was doing the
- work and I looked at some of that, but nothing that
- 14 I would have printed out or put in my report.
- 15 Q. Okay. Or taken any notes on?
- 16 A. No, I did not take any notes on that.
- 17 Q. Did you personally do any industry
- 18 research in connection with preparing your expert
- 19 report in this matter?
- 20 MR. WOODS: Object to form.
- You can answer.
- 22 THE WITNESS: I did not do personally any
- 23 industry research for this report.
- 24 BY MS. LINDAHL:
- Q. Did you receive, either from your team or

- 1 of years or hours, and it's the comparison and the
- 2 long-term warranty. Those are three claims that
- 3 best reflected the longevity.
- 4 Q. Part of your definition of "longevity
- 5 claims" includes a representation, as stated by you,
- 6 that "Defendant's LED bulbs will last up to three
- 7 times as long as the cheap LED bulbs."
- 8 Do you see that?
- 9 A. Yes.
- 10 Q. What is a cheap LED bulb?
- 11 MR. WOODS: Objection. Beyond the scope.
- 12 Beyond the scope.
- 13 You can answer.
- MS. LINDAHL: They're his words.
- 15 THE WITNESS: Yeah, I'm just looking at
- 16 it. There's some quotation marks or that is
- 17 something that -- it says, "up to three times as
- 18 long, " and unfortunately, there's no footnote, but
- 19 that's not something I made up, so it's something
- 20 that I probably -- either it's in the motion or in
- 21 the -- in the -- in the complaint itself.
- 22 BY MS. LINDAHL:
- Q. The phrase "cheap LED bulbs" is included
- 24 in one of the attributes that you included in your
- 25 conjoint study, correct?

- 1 A. I do remember that I had it six times. I
- 2 have to see if I use the same terminology there, but
- 3 it could -- it's possible.
- 4 O. Okay.
- 5 A. I mean, right now, I would have to look at
- 6 the exact wording of that attribute.
- 7 Q. Okay. But sitting here today, can you
- 8 tell me what "cheap LED bulbs" means in the context
- 9 of your conjoint study?
- 10 A. In the context of the conjoint study, it
- 11 is a terminations that refers to a lower price
- 12 without quantifying the lower price. And if my --
- 13 my thinking is right, that since this is in
- 14 quotation marks, I just don't know where exactly
- 15 this phrase is coming from, then it's something when
- 16 a consumer sees that, it's up to the consumer to
- 17 decide. So it basically mirrors, more or less, a
- 18 purchase decision whether some unspecified --
- 19 quantitatively unspecified information but the
- 20 consumer reacts to it, right? I mean, if
- 21 somebody -- for somebody who has a low budget, \$4
- 22 may be expensive and \$1 is cheap. For somebody who
- 23 pays \$15, anything under \$5 may be cheap. So
- 24 that -- that's not really a specified definition
- 25 that I'm using here.

- 1 Q. Okay. Are you -- as part of your
- 2 preparation of this report, did you do any research
- 3 or review any information related to the specific
- 4 types of testing that consumer LED bulbs must pass
- 5 to become Energy Star qualified?
- 6 A. I did not review any -- any quality
- 7 control or other tests about the premarket launch of
- 8 LED lightbulbs. I did not do that.
- 9 Q. Do you know or did you review in
- 10 connection with preparing your -- your report, have
- 11 you seen any packaging of an LED bulb, Cree or
- otherwise, that uses the phrase "cheap LED bulbs"?
- 13 A. Right now, I don't recall. I mean, I've
- 14 looked at a few on -- on the website and I have the
- 15 -- the images here, but I don't recall that I
- 16 actually read the "cheap LED lightbulbs" in there on
- 17 those specific examples.
- 18 Q. Okay. Are you able to -- if you look at
- 19 pages 4 and 5 of your report, are the photographs of
- 20 that packaging large enough such that you can read
- 21 all of the writing on them?
- 22 A. I brought my reading glasses.
- 23 Q. Good.
- A. So it's very small, so I would be taking
- 25 them out just in case. Font size .7 is really

- 1 outside my range right now.
- Q. Are you able -- so you're -- so you're not
- 3 able to read these packages?
- 4 A. I mean, right now if I put on my reading
- 5 glasses, and dependent to what level you're --
- 6 you're going down here, I may be able to read it. I
- 7 may not be able to read it on the packaging
- 8 photography.
- 9 Q. Were you ever provided larger images of
- 10 these packages that were sufficiently large that you
- 11 could read the representations on the package?
- 12 A. I -- I think these are the -- the images.
- 13 I mean, the original size was probably the one in
- 14 the -- in the complaint. On the website, you can
- 15 zoom in, right, so that's -- electronic version an
- 16 always better than scanned-in photography. But I
- 17 never read the entirety of -- of the packaging
- 18 itself because my -- my -- my task was not to --
- 19 what do you call it -- like ad psychology. There's
- 20 marketing psychologist that do ad perception, kind
- 21 of like surveys and studies. That's not my
- 22 expertise. I'm -- I'm kind of like data. I'm
- 23 phrasing attributes and levels of attributes, and
- 24 then I'm measuring consumer response to a change in
- 25 those attributes. So reading every single word on

- 1 -- on these packages was not necessary for the --
- 2 the work that I was retained for.
- 3 Q. Do you know which representations on the
- 4 packaging including -- included in your expert
- 5 report the plaintiff's alleged to be false?
- 6 MR. WOODS: Object to form.
- 7 THE WITNESS: Again, it was my
- 8 understanding that the complaint was broad enough
- 9 in -- in the longevity attributes, which I then
- 10 summarized in whatever paragraph we just looked at
- 11 on -- I forgot the page, but where I'm basically
- 12 saying collectively, I will from now on call these
- 13 claims longevity claims. And it is my understanding
- 14 that the summary of these claims that I
- 15 collectively, then, call longevity claims adequately
- 16 reflect what's alleged in the complaint without
- 17 tying it back to a particular plaintiff's or a
- 18 particular class representative's experience.
- 19 BY MS. LINDAHL:
- 20 Q. Are you able to look at the images --
- 21 sitting here today, regardless of what your
- 22 assignment was, can you point to any specific
- 23 representation on the images set forth in your
- 24 expert report that the plaintiff's alleged to be
- 25 false?

- 1 A. I'll give you an example. Do you want me
- 2 to look at page 4, for example or --
- 3 Q. Sure. Any of the images that are included
- 4 in your report that are on page 4 and 5.
- 5 A. I'll have to put my glasses here.
- I mean, there's a warranty on page 4 at
- 7 the -- the lower corner, not the lower corner, like
- 8 in the middle on the right column, there is lifetime
- 9 savings that obviously imply that this lasts longer
- 10 than comparable. So those would be two examples of
- 11 what I summarize collectively as longevity claims.
- 12 Q. Okay. Your definition of "longevity
- 13 claims," is that based on the plaintiff's allegation
- in the complaint or is it based on actual packaging
- 15 that you reviewed?
- MR. WOODS: Asked and answered.
- 17 You can answer.
- 18 THE WITNESS: Yeah, it's -- it's based on
- 19 allegations in the complaint, which is -- I mean,
- 20 typically where -- where, as an expert, I -- I get
- 21 some of my information. So I'm testing is there a
- 22 consumer response if I change the attributes, right,
- 23 that were alleged in the complaint. So that's kind
- 24 of what -- what my task was. And, as I said, I'm
- 25 not an ad perception psychologist so the other

- 1 aspects were not relevant to -- to what I was doing.
- Is this a good point? I need to go to the
- 3 restroom.
- 4 MS. LINDAHL: Oh, sure. Absolutely.
- 5 THE VIDEOGRAPHER: Okay. Going off the
- 6 record at 11:04 a.m. This is the end of Media
- 7 No. 1.
- 8 (Recess.)
- 9 THE VIDEOGRAPHER: Back on the record at
- 10 11:14 a.m. starting Media No. 2.
- 11 BY MS. LINDAHL:
- 12 Q. Let's look back, please, at paragraph 9 of
- 13 your expert report on page 3.
- 14 A. Okay.
- 15 Q. And included in your definition of
- 16 "longevity claims" is the satisfaction guarantee.
- 17 You described the satisfaction quarantee
- 18 warranty claims, correct?
- 19 A. Yeah, that was one of the specific ones
- 20 that I tested.
- 21 O. Can you describe what you mean by the
- 22 phrase "the satisfaction guarantee warranty claims"?
- 23 A. The satisfaction guarantee, it -- when --
- 24 that's the length of time that was specified with
- 25 that. To me, it's also an indication of longevity

- 1 of the product.
- 2 Q. Do you know specifically what length of
- 3 time the plaintiffs allege that the bulbs should
- 4 have lasted related to that satisfaction quarantee
- 5 warranty that you describe?
- 6 A. I -- I don't know and I don't need that
- 7 for my study because I'm contrasting a product that
- 8 has that claim versus doesn't have that claim, and
- 9 that's what I'm calculating. So the specific
- 10 experience of -- of a class representative or a
- 11 named plaintiff does not flow into my analysis.
- 12 Q. In connection with preparing your report,
- 13 did you review Cree's warranty on its consumer LED
- 14 bulbs?
- 15 A. I did not review any specific documents
- 16 regarding warranty. As I said, I tested a product
- 17 that has that warranty versus one that doesn't have
- 18 it and saw or tried to quantify if there's a
- 19 difference in the price.
- 20 Q. Do you have an understanding of who
- 21 comprises the class that the plaintiff is seeking to
- 22 represent in this matter?
- 23 A. It is my understanding that it's a very
- 24 broad class of consumers who -- who bought the
- 25 products and overpaid because they -- they didn't

- 1 have the -- the longevity that the consumers thought
- 2 they would get when they bought the lightbulb. But
- 3 it's very specific. I know there's a
- 4 California-specific component to it, but it's very
- 5 broad in terms of the products that are included.
- 6 Q. Do you know the time period during which
- 7 the purported class members purchased Cree bulbs?
- A. Not off the top of my head, but it's
- 9 somewhere in my report.
- 10 Q. Okay. Can -- do you want to take a minute
- 11 and look for it?
- 12 A. If I can find it, yes.
- 13 O. Sure.
- 14 A. As far as something I read in the
- 15 complaint or the motion, because I just flipped
- 16 through the pages in the report where it -- I would
- 17 expect it to have cited it, but it's not in there.
- 18 Q. As part of your -- as part of preparing
- 19 your report in this matter, did you do any research
- 20 into the time period during which Cree has sold the
- 21 consumer LED bulbs?
- 22 A. I didn't do any independent research. All
- 23 I -- I had looked at was what's in the complaint.
- Q. Do you know whether Cree has ever changed
- 25 its warranty during the time period that it has sold

- 1 consumer LED bulbs?
- 2 A. I don't know about that, and I didn't look
- 3 into it.
- 4 Q. And I believe you testified that you
- 5 didn't review Cree's warranty.
- 6 Did you review the warranties of any LED
- 7 -- consumer LED bulb manufacturers?
- 8 A. No.
- 9 Q. Do you have an understanding of what an
- 10 industry standard warranty on a consumer LED bulb is
- 11 today?
- 12 A. I do not.
- 13 Q. Do you have an understanding -- excuse me
- 14 -- of what a standard warranty on a consumer LED
- 15 bulb has been since -- between 2014 and today?
- MR. WOODS: Object to form. Also, beyond
- 17 the scope.
- 18 You can answer.
- 19 THE WITNESS: Again, that never was the
- 20 scope of my analysis and I've not looked into that
- 21 particular -- or to research that particular topic.
- 22 BY MS. LINDAHL:
- Q. Does the phrase "standard warranty" have
- 24 any meaning to you in the context of a consumer LED
- 25 bulb?

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Page 74
               MR. WOODS: Same objections. You can
 1
 2
     answer.
 3
               THE WITNESS: Can you repeat? What a
     standard...
 4
 5
               MS. LINDAHL: Sure.
 6
               THE WITNESS: Standard warranty?
 7
               MS. LINDAHL: Standard warranty.
 8
               THE WITNESS: Oh, yeah. I just didn't
    hear the first word, yeah.
    BY MS. LINDAHL:
10
11
               Do you have an understanding of what that
          Q.
    phrase means in the context of a consumer LED bulb?
12
13
          Α.
               No.
14
               MR. WOODS: Same objections.
               THE WITNESS: I don't.
15
16
               MR. WOODS: You can answer.
     BY MS. LINDAHL:
17
18
              One of the documents -- actually, let me
19
     make -- let you do the work here.
20
               MS. LINDAHL: What number are we on?
21
               MR. WOODS: Is this 9?
22
               THE REPORTER: This is 9.
               MS. LINDAHL: Thank you.
23
24
               (Whereupon Exhibit 9 was marked for
25
               identification.)
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- 1 whatever the legal implications of that is, I didn't
- 2 worry about that, but I know that it's a motion and
- 3 certain aspects of that motion were denied. Other
- 4 ones were granted.
- 5 Q. Did the contents of this order that's been
- 6 marked as Exhibit 9 inform your expert opinions in
- 7 any way?
- 8 A. It does not inform -- that's kind of,
- 9 like, an unusual word that I don't really use in the
- 10 context of my expert opinions. You can --
- 11 Q. How about affect?
- 12 A. Affect?
- 13 O. How about affect?
- 14 A. No. This was -- the -- Counsel had told
- 15 me that there's additional information in this
- 16 motion that is not in the complaint, so I just read
- 17 it for -- for factual background. And in my report,
- 18 I feel like there's four or five paragraphs where
- 19 I'm, like, paraphrasing it. It always starts with
- 20 like, "It is my understanding that." So that's kind
- 21 of what this was use for. This was not used to --
- 22 to form any opinions or -- or affect any of my
- 23 opinions. Because when I read this document, I
- 24 hadn't formed my opinions because I hadn't done the
- 25 analysis.

- 1 Q. Are there any facts contained in this
- 2 document that affected your opinion in any way?
- A. No. And actually, coincidentally, I'm
- 4 opening page 10 and on line 7, that's where "up to
- 5 the three times as long as cheap light" --
- 6 "lightbulbs" is coming from. And earlier I said it
- 7 was not in my report. There was no reference, but
- 8 here, I found the reference, page 10, line 7, so
- 9 this is where I took that from.
- 10 So besides this, getting little facts for
- 11 my "It is my understanding section" of my report,
- 12 this document didn't have any impact on the report
- 13 itself.
- Q. Okay. So -- and you're referring on page
- 15 10 to the paragraph that -- that begins at line 5?
- 16 A. Let's see. I lost -- here it is.
- 17 Yes, "Here, plaintiffs challenge," and
- 18 then in line 7, there's that exact quote, and I
- 19 think it's associated -- or attributed to the
- 20 website.
- 21 O. Okay. And it's not attributed to the
- 22 packaging, correct?
- 23 A. From what I'm reading here, that's all I
- 24 know right now.
- 25 Q. And your -- your conjoint analysis relates

- 1 to the packaging and not the website, correct?
- 2 A. The conjoint analysis refers to product
- 3 attributes that the -- the consumer reacts to. And
- 4 I don't know whether I differentiated between
- 5 website and -- and packaging, right? I basically
- 6 introduced -- in the conjoint I introduced products
- 7 with different attributes, changed the attributes,
- 8 and had the -- the consumers, in this case, the
- 9 participants, who are consumers who were in the
- 10 market to buy the product make choices relative to
- 11 price and product combinations. So it's really --
- 12 it's not a study in what people perceive on a -- on
- 13 a label or a package or on the website. It's really
- 14 about showing a consumer attributes and then have
- 15 them trade off relative to the price, which, then,
- 16 is a reflection of their preferences.
- 17 Q. Have you ever seen a representation on
- 18 Cree's website that compares its LED bulbs to cheap
- 19 LED bulbs?
- 20 A. I -- I have not.
- 21 Q. Have you seen a representation on the
- 22 website of any consumer LED bulb manufacturer that
- 23 compares that manufacturer's bulbs to cheap LED
- 24 bulbs?
- 25 A. I -- I don't recall ever having seen that.

- 1 back and forth to find the continuation of your
- 2 particular survey.
- 3 So that's done before, and in that phase,
- 4 in this particular case, I don't recall if I
- 5 actually clicked through the, whatever, 15 or 20
- 6 questions on the -- on the pretest, but someone on
- 7 my staff is always doing that.
- 8 Q. Who actually drafted the pretest survey?
- 9 Was it you?
- 10 A. The -- the overall questions, Andreas
- 11 Groehn and I worked on that. And then once it's in
- 12 a shape, discussed with the client and then it's
- 13 being sent for the programming to the vendors.
- Q. When did you draft it?
- 15 A. So Andreas worked on that -- Dr. Groehn
- 16 worked on that in late December, and I literally
- 17 went through the final probably, like, the day or so
- 18 before it was rolled out.
- 19 O. Okay. So if it was rolled out on
- 20 January 2nd, you might have looked at it on
- 21 January 1st?
- 22 A. Yes.
- 23 Q. Did anyone -- did Andreas or -- or anyone
- 24 else in your office evaluate the draft survey for
- 25 the purpose of understanding -- for the purpose of

Page 121 sufficient for the purpose that I needed it for. 1 2. MS. LINDAHL: All right. We're going to hand you a document that will be marked as 3 Exhibit 11. 4 (Whereupon Exhibit 11 was marked for 6 identification.) 7 THE WITNESS: Okay. 8 BY MS. LINDAHL: Do you recognize this document? 9 It looks like an e-mail, which, at the 10 moment, I don't know if I've ever seen this before. 11 It's from May. I didn't know what from 12 13 administrative group send on 6/22/2012, so I don't -- I don't recognize this document. 14 15 O. And it has two -- two attachments, 16 correct? 17 Α. Two -- there is three pages here, my 18 document I'm looking at. 19 Right, there's two pages -- yeah, Ο. 20 they're -- they're separate --21 Α. Three pages. 22 Q. -- attachments. Yes, three total pages --23 Α. Yeah. 24 -- the cover e-mail and two attachments, 25 correct?

- 1 A. Oh, if you count the charts as attachment,
- 2 yeah, okay, yeah, then there's -- this is three
- 3 pages, okay.
- 4 Q. Okay. I think we're saying the same
- 5 thing.
- 6 A. Yes.
- 7 Q. Do you see in -- under the heading of
- 8 "High-level conclusions," do you see that -- on the
- 9 first page on the cover e-mail, do you see that
- 10 there are some words that are in a different color
- 11 font?
- 12 A. Yeah, the red font, I see that.
- 0. And are those attributes substantially the
- 14 same as the attributes that BRG selected for its
- 15 pretest survey?
- MR. WOODS: Objection. The document
- 17 speaks for itself. Also, object to form.
- 18 THE WITNESS: I mean, energy efficiencies.
- 19 There are dimming. We have dimming and dimming
- 20 range, flickering, price value, appearance. There's
- 21 installation, lifetime, no wear, warm up. I mean,
- 22 some of them --
- 23 [Reporter requests clarification.]
- 24 THE WITNESS: Obviously, no maintenance,
- 25 warm up, on time, mercury, so there's overlap there.

- 1 Some of them are phrased a little differently, but
- 2 by and large, this is a good degree of overlap
- 3 between the categories.
- 4 MR. WOODS: Counsel, was -- I'm sorry to
- 5 interrupt, was this produced in discovery?
- 6 MS. LINDAHL: It was, yes. We can -- we
- 7 can give you a Bates label for it. I think, because
- 8 we printed it in color, the Bates didn't --
- 9 MR. WOODS: Okay. That would be good.
- 10 Just for the record, there is no Bates number on
- 11 this so I can't tell whether it's been produced or
- 12 not, but...
- 13 BY MS. LINDAHL:
- 14 Q. Is this document included in the list of
- 15 documents that you state that you relied upon in
- 16 preparing your expert report?
- 17 A. I mean, this document doesn't even have a
- 18 title or anything. There's no Bates number so it's
- 19 impossible for me to say. I have not seen this
- 20 document so I don't know if we ever received it or
- 21 not.
- 22 Q. Did you review any of the documents that
- 23 Cree produced in discovery before -- while -- in
- 24 connection with preparing the pretest survey?
- 25 A. I mean, I reviewed the pretest -- the

- 1 survey document, and most of the drafting, as I said
- 2 earlier, was done by Dr. Groehn and whoever on -- of
- 3 the support staff who had time in December. So from
- 4 what I recall right now, I've not seen this
- 5 document, and right off the top of my head, I
- 6 couldn't list any other document that I looked at
- 7 and reviewed before the pretest survey went out.
- 8 Q. Were there any people other than employees
- 9 of BRG who participated in drafting the pretest
- 10 survey before it went live to survey respondents?
- 11 A. There was discussions with Counsel about
- 12 the pretest survey, but that was, from what I
- 13 recall, the -- the extent to it was -- to which it
- 14 was discussed.
- 15 Q. Do you -- the first paragraph of this
- 16 e-mail starts with the -- the sentence, "I went
- 17 through the feedback."
- 18 Do you see that?
- 19 A. Yes.
- 20 Q. Are you familiar -- do you see that
- 21 there's five bullet points below that?
- 22 A. Yes.
- Q. Are you familiar with any of the products
- 24 that are listed in those bullet points?
- 25 A. I mean, the EcoSmart is something I do

- 1 January 18th, so -- but this seems to cover that
- 2 time period.
- 3 Q. Okay. So this invoice covers the time
- 4 period between the last bill and when your report
- 5 was submitted, plus a little extra, correct?
- A. What do you mean by "plus a little extra"?
- 7 Q. You have some --
- 8 A. This would be the --
- 9 O. -- time entries --
- 10 A. Oh.
- 11 Q. -- on the 30th and 31st of January.
- 12 A. Let's see.
- Oh, okay, yeah. That was probably was in
- 14 relationship to a production request. I see that,
- 15 yes.
- 16 Q. Okay. And if you turn with me, please, to
- 17 page 3 of 4, the pretest survey was live for survey
- 18 participants between January 2nd and January 6th,
- 19 correct?
- 20 A. Yeah, I believe here, you -- it's in my
- 21 report. January 2nd sounds about right for the
- 22 start date. The 6th -- I mean, I would have to look
- 23 at the report, but it sounds about right.
- 24 Q. Okay. Can you --
- 25 A. Since it --

- 1 Q. Can you go ahead and confirm?
- 2 A. Yes.
- 3 Yes. Paragraph 94 in Boedeker 3, page 35
- 4 states January 2nd to January 6, 2019.
- 5 Q. And your first time entry on this bill is
- 6 on January 5th, correct?
- 7 A. Let me find that real quick.
- 8 Yes.
- 9 Q. So you had not billed any time to this
- 10 matter before the pretest survey went live?
- 11 A. Does not appear to be on this bill, that's
- 12 correct.
- 13 Q. Is it typical for you to use the pretest
- 14 survey results to help you draft the conjoint
- 15 survey?
- 16 A. Overall, the pretest results identify
- 17 product attributes that are important, and then the
- 18 conjoint menus, obviously, I have to include
- 19 attributes that are at the issue of the case, all
- 20 right? So in this case, it would be one of the
- 21 longevity claims. So therefore, I'm now looking for
- 22 other attributes that are important to the consumers
- and then I'm kind of, like, wrapping what I'm really
- 24 interested in into some other attributes that are
- 25 typical, like relevance. I mean, price always has

- 1 that's just a standard to filter down the group to
- 2 people who --
- 3 [Reporter requests clarification.]
- 4 THE WITNESS: To filter down the group of
- 5 respondents to people who actually have had -- made
- 6 the decision to buy the product and then purchased
- 7 it.
- 8 BY MS. LINDAHL:
- 9 Q. Are there any other portions of your
- 10 pretest survey that have questions or phrasing that
- 11 is identical to questions or phrasing in documents
- 12 that Cree produced in discovery?
- 13 MR. WOODS: Objection. Object to form.
- 14 THE WITNESS: I don't know because, I
- 15 mean, these survey questions were -- were in the
- 16 one -- as I said, the decision-making process is --
- 17 is always a question in there. The other ones, I
- 18 would have to -- to talk to staff. If they copied
- 19 it from here or from some other source, I don't
- 20 know.
- 21 BY MS. LINDAHL:
- 22 Q. Is it typical for your staff to copy
- 23 survey questions from case-related discovery
- 24 documents?
- 25 A. I mean, copy survey questions, I mean,

- 1 THE WITNESS: As I said, those are
- 2 questions that, in other surveys, I've also used,
- 3 questions that kind of like are not so much
- 4 revealing to what this is about, but there would be
- 5 questions that ultimately show that this -- this is,
- 6 like, just like any other survey, right, where it's
- 7 like a market research survey with -- with the --
- 8 with the context of lightbulbs. Another thing is
- 9 that sometimes to -- to check the awareness of -- of
- 10 survey participants, I would throw in a question
- 11 that has multiple choice answers, and one of them is
- 12 a straight nonsense answer, right? And so that way
- 13 you can see if people don't just, like, draw a line
- 14 down or click always the same box, right? Those are
- 15 typical and best practices in survey methodology to
- 16 ensure that -- that reliable answers will be
- 17 recorded.
- 18 BY MS. LINDAHL:
- 19 Q. Have you ever used the question "I'm
- 20 always looking for new ideas to prove my home" in a
- 21 pretest survey other than -- other than on this
- 22 occasion?
- 23 A. On this one, I don't recall.
- Q. What about a question about
- 25 ecofriendliness, is that something that you

- 1 typically include in your pretest survey?
- 2 A. I -- I worked on a case about laminated
- 3 flooring products where the allegations were that
- 4 they had excessive levels of formaldehyde, and there
- 5 was general questions about ecofriendliness and
- 6 labels on products, stamps of approval that follow
- 7 certain state guidelines. So that's one that I
- 8 recall right off the top of my head where
- 9 ecofriendliness was definitely part of the -- the
- 10 survey.
- 11 Q. Okay.
- MS. LINDAHL: Let's take just a very short
- 13 break just to clean up the table.
- MR. WOODS: Sure.
- 15 THE VIDEOGRAPHER: Okay. Going off the
- 16 record at 1:51 p.m. This is end of Media No. 2.
- 17 (Recess.)
- 18 (Whereupon Exhibit 14 was marked for
- 19 identification.)
- 20 THE VIDEOGRAPHER: Back on the record at
- 21 2:04 p.m., the start of Media No. 3.
- 22 BY MS. LINDAHL:
- 23 Q. Okay. We are going to hand you a document
- 24 that's been marked as Exhibit 14. Take as long as
- 25 you need to review it, and my first question for you

- 1 demographics, that's correct.
- 2 Q. So each survey participant would see
- 3 both -- each survey participant in the conjoint
- 4 phase of the study would see both the demographic
- 5 piece of this and then also a conjoint piece of it?
- 6 A. Yeah. Everybody who qualified due to the
- 7 different filters -- if a 16 year old starts, they
- 8 would filtered out. If somebody never brought the
- 9 product, right, or was not part of the
- 10 decision-making process, they would be filtered out,
- 11 but whoever makes it to the conjoint portion would
- 12 then be randomly assigned to the 60- or the 100-watt
- 13 part of the conjoint study.
- 14 Q. Okay. And we're going to hand you a
- 15 document that's been marked as Exhibit 15. I will
- 16 try not to make you flip back and forth too much.
- 17 (Whereupon Exhibit 15 was marked for
- identification.)
- 19 BY MS. LINDAHL:
- 20 Q. Do you recognize this document?
- 21 A. That seems to be -- I haven't flipped
- 22 through all the pages, but this seems to be the --
- 23 what I called earlier the preprogramming version
- 24 that has the survey questions but then also the --
- 25 the actual conjoint menus, but this one doesn't show

- 1 the choice menus. It just shows the description of
- 2 the attributes and then kind of like a blank matrix,
- 3 but it shows all of the levels of the attributes in
- 4 the conjoint.
- 5 Q. So would this -- I believe that when we
- 6 were talking about the -- the pretest, you testified
- 7 that you provided the script to your vendor to set
- 8 up the online survey.
- 9 Is this the same type of document?
- 10 A. Yeah, yeah, no. You're using the word
- 11 "script." I called it the preprogram --
- 12 [Reporter requests clarification.]
- 13 THE WITNESS: I said that Counsel called
- it "script," but I think I used the terminology
- 15 "preprogramming survey."
- 16 This is like the -- the questions written
- 17 down in survey format, in this case a Word document,
- 18 and then that would be used -- and typically there
- 19 would be a discussion going on once the vendor
- 20 received this over the phone to make sure that they
- 21 understood everything correctly. And then the
- 22 screenshots are being produced after everything has
- 23 been programmed and a dry run is -- is done on the
- 24 survey itself -- the conjoint portion of the survey.
- 25 BY MS. LINDAHL:

- 1 O. Okay. So this Exhibit 15 is sort of the
- 2 formula or the recipe that the vendor would use to
- 3 create these screenshots that are Exhibit 14; is
- 4 that an accurate way to describe it?
- 5 A. Yeah, I mean, these are instructions,
- 6 including questions, but then also these terminate
- 7 what I call the instructions to the programmer. And
- 8 then once this is literally written into computer
- 9 code so that it gives an online snapshot -- not a
- 10 snapshot, an online one by one, screen by screen
- image of this, then the screenshots themselves could
- 12 be -- could be produced.
- 13 O. Okay.
- 14 A. And I think the screenshots may actually
- 15 have been -- I can't really tell from here right
- 16 now, but sometimes you can just have a dry run
- 17 through the survey or other times you can just print
- 18 out what -- what an actual participant may have
- 19 answered as an example. I don't know right now
- 20 what -- what was produced here.
- Q. We're still on this page, on -- and I'm
- 22 sorry for --
- A. Yeah.
- Q. -- having you have two documents open at
- 25 the same time, but we're still on the page --

- 1 want to go through the list here very quick.
- 2 I know lumen is not on there so then --
- 3 then lumen was not part of -- of -- there was no
- 4 reference to lumen that would have been -- would
- 5 have required this definition. So, therefore,
- 6 probably the -- the vendor, through phone
- 7 conversations -- I mean, typically, one of my
- 8 staff -- I was on some of the calls, but in the days
- 9 of -- of the -- the programming, I mean, this is all
- 10 discussed with the vendor on the day of the
- 11 programming sometimes. So maybe there was no
- 12 reference to lumen so it was unnecessary to have a
- definition for lumen in there anymore.
- 14 BY MS. LINDAHL:
- 15 Q. Okay. Can you look with me, please, page
- 16 7 of Exhibit 15.
- 17 A. Okay. I'm there.
- 18 Q. I'm looking at the definition of
- 19 "lifetime."
- 20 A. Okay.
- 21 O. Who drafted that definition?
- 22 A. Let me just read through it.
- I mean, I -- I finally read through it and
- 24 I don't know who actually drafted it. I mean,
- 25 Dr. Groehn with the attorneys, maybe. I don't know.

- 1 There's definitely -- this was given to me and I
- 2 checked it, and, to me, it was sufficient to explain
- 3 lifetime in the context of this survey.
- Q. Do you know why energy costs -- or
- 5 information about energy costs is included in the
- 6 definition of "lifetime"?
- 7 A. I mean, there's a reference to energy, the
- 8 Department of Energy, five times longer. I don't
- 9 know. It just seemed to be an add-on here in the
- 10 definition. I don't know why it was included.
- 11 O. The -- the row above that includes
- 12 information about warranty.
- Do you see that?
- 14 A. Oh, the whole box above it, yeah, okay. I
- 15 see that.
- 16 O. And the column on the right describes
- 17 three different warranties, correct?
- 18 A. Yes.
- 19 Q. Who drafted the language in that box?
- 20 A. I mean, that may have also come from --
- 21 from discussions with Counsel or relative or maybe
- 22 even from the complaint, so these are, like, three
- 23 types of warranties that are offered as -- as levels
- 24 of an attribute in -- in this case.
- Q. What is meant by the phrase "100 percent

- 1 So that's really helping the consumer to see three
- 2 different levels and then make a choice in a
- 3 tradeoff with other product comparisons.
- 4 BY MS. LINDAHL:
- 5 Q. Can you look with me on page -- what page
- 6 are you on? I'm on page --
- 7 A. I'm on 7 --
- 8 Q. 9.
- 9 A. -- right now.
- 10 Q. Okay. Let's look at 9.
- 11 A. 9, okay.
- 12 9, yep. Okay, I'm on 9.
- 13 Q. And just -- can you just explain for me
- 14 what's -- what is included in this table that starts
- 15 on page 9?
- 16 A. These are, again, the descriptions of --
- 17 of the -- these are descriptions of -- of the
- 18 attributes. Again, for, what it seems like in some
- 19 instances, the 60- and 100-watt participant groups.
- 20 Q. So when we were looking at page 7, were we
- 21 looking at the definitions that a survey respondent
- 22 would see if they were to hover over a particular
- 23 term while taking the survey?
- A. Some on page 7, I would say page 9 and 10
- 25 are (unintelligible).

- 1 [Reporter requests clarification.]
- THE WITNESS: 9, 10 and 11 are the ones
- 3 that actually have the values that correspond to
- 4 what is on the hovering thing, so I don't know how
- 5 the page 6 and 7 or whatever it was, or 7 got in
- 6 there. The page 9 is -- is the expanded, edited
- 7 version, which, then, is the one, just looking at
- 8 the description for the warranty, for example, that
- 9 is in the survey itself.
- 10 BY MS. LINDAHL:
- 11 Q. So would a -- would a survey respondent
- 12 ever have seen the information that's in -- that is
- included in the table that starts on page 7?
- 14 A. The page -- or the table on page 7.
- 15 O. Yeah.
- 16 A. Again, this is this presurvey --
- 17 preprogramming survey is we're talking with the
- 18 vendor about doing it. What it seems here is like
- 19 at page 9 and 10 are the ones -- and when I say "the
- 20 ones," are the attributes and their levels that are
- 21 also in the conjoint so that's what -- what the
- 22 participants saw. Again, split into the 60 -- 60-
- 23 and 100-watt, the versions.
- Q. Okay. So looking at page 9, the row that
- 25 has the attributes and levels for warranty has a

- 1 little bit -- has a couple more words in it than the
- 2 table on page 7?
- A. Let me just compare.
- I saw some changes, because here I see you
- 5 have to pay for shipment, right? So that's
- 6 definitely --
- 7 O. Yeah.
- 8 A. -- different, yeah.
- 9 Q. And I'm not trying to be difficult. I'm
- 10 just trying to understand what page 7 is.
- 11 A. Again, it looks like that page 7 is -- is
- 12 from -- from an iteration before page 9 because page
- 13 9 is actually the one that was, then, programmed and
- 14 made it into the conjoint survey that participants,
- 15 then, would see and then answer the questions in
- 16 that one rather than page 7.
- 17 Q. Okay. So we can put page 7 aside. Let's
- 18 just look at page 9.
- Who drafted choices 1, 2, and 3 in the row
- 20 called "Warranty"?
- 21 A. Again, that was, for lack of a better
- 22 word, like a team effort, which I then signed off
- 23 on, and I know we -- we had discussions with
- 24 Counsel, right? We had discussions among the team,
- 25 so this is probably like a -- a process that showed,

- 1 like, these are three levels that we want to
- 2 include. I mean, ultimately, when -- when -- this
- 3 language was some that I -- I signed off on to be
- 4 included in the -- in the survey.
- 5 Q. Do you know whether level 1, 2, or 3 in
- 6 the warranty row -- let me ask it differently, I'm
- 7 sorry.
- 8 Do you know whether Cree has ever had a
- 9 warranty for a consumer LED bulb that is consistent
- 10 with levels one, two, or three in the warranty row
- 11 between 2015 and 2019?
- MR. WOODS: Object to form.
- 13 THE WITNESS: I'm not aware of -- I have
- 14 not studied any warranties that Cree may or may not
- 15 have had. Again, this is, like, in the conjoint
- 16 menu having the warranty attribute with three
- 17 different levels to see if consumers show -- if --
- 18 if any of these levels has different impacts on
- 19 consumer demand, right? That's what this is for.
- 20 So this -- in the actual study, this could easily be
- 21 replaced with -- with warranties that were out there
- in the market by Cree or any other retailer, but
- 23 since I didn't do a separate warranty analysis or
- 24 study, I used these three levels. This is -- so
- 25 warranty is the attribute, and then on the right

- 1 side, the descriptions would be the levels that the
- 2 consumer or participant ultimately sees in the
- 3 conjoint study.
- 4 BY MS. LINDAHL:
- 5 Q. Do you see the next row down there's an
- 6 attribute called "Lifetime"?
- 7 A. Yes.
- 8 O. And then different choices for 60-watt and
- 9 100-watt?
- 10 A. Yes.
- 11 Q. Who drafted the different choices for
- 12 60-watt and 100-watt in the row called "Lifetime"?
- 13 A. That is the same, right? I mean, we had
- 14 discussions with Counsel. We put down different
- 15 variations. At the end here, we have an attribute
- 16 with four levels, and then basically that's what was
- 17 included in the survey, but who actually contributed
- 18 what element of that, I don't recall. But, again,
- 19 that was the -- the -- the result of a discussion.
- 20 O. How were these levels selected -- let me
- 21 ask differently.
- 22 Why were these specific levels selected?
- 23 A. Again, there -- there is -- the comparison
- 24 here is like the -- the four years and then lifetime
- 25 savings over incandescent bulbs, and then it goes

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1 trend.
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- O. So the four levels, do those represent
- 3 different representations that an LED lighting
- 4 manufacturer would make on its packaging or other
- 5 marketing materials?
- 6 MR. WOODS: Object to form.
- 7 You can answer.
- 8 THE WITNESS: I mean, I -- I could imagine
- 9 that those are -- without pointing to a particular
- 10 package or marketing material but that those are
- 11 kind of like items that can be put out. And, again,
- 12 from just a few pictures we looked at earlier, I
- 13 mean, the lifetime savings or -- or hours or years
- of -- of lifespan are on packages in general and are
- 15 used, right, to basically indicate that products
- 16 have the longevity attribute or characteristic. And
- 17 here, I wanted to measure if specifying specific --
- 18 or specifying the amount of time that the lifetime
- 19 covers, if there's any correlation, right? You
- 20 could say at some point, it may flatten out. At
- 21 other points, it keeps on going. So I just wanted
- 22 to have data points that enabled me to see if the
- 23 actual lifetime plays a role. And this is really
- 24 with respect to devaluate a model --
- 25 [Reporter requests clarification.]

- 1 THE WITNESS: De -- it's with respect with
- 2 the goal to devaluate a model to show to the trier
- 3 of fact that this is the model that can be used and
- 4 it's flexible enough to model different input
- 5 parameters. I mean, as I sit here right now, I
- 6 don't know what the exact lifetime is of the
- 7 products in question, but with this one, I -- I
- 8 could now model a comparison if the lifetime
- 9 increases or decreases, right? Will that have an
- 10 impact on -- on the demand for those products? And
- 11 the demand would be, you know, how much are people
- 12 paying for a product like that. That was the reason
- 13 to -- to include this attribute and choose
- 14 particular levels.
- 15 BY MS. LINDAHL:
- 16 O. So is this attribute seeking to measure
- 17 how a consumer would value the difference in the
- 18 actual lifetime of a bulb or a different
- 19 representation to the consumer about the lifetime of
- 20 the bulb?
- MR. WOODS: Object to form.
- You can answer.
- 23 BY MS. LINDAHL:
- Q. Do you understand what I mean?
- 25 A. Not quite. I mean, I -- why don't you

- 1 prices that were actually chosen are the one in my
- 2 report.
- 3 Q. So --
- 4 A. And then the report mentions the -- the
- 5 conjoint choice menu.
- 6 Q. So at one point before your report was
- 7 finalized, were you considering using the price
- 8 levels that start on page 10 and continue onto page
- 9 11 of Exhibit 15?
- 10 A. I mean, this is what I considered, right?
- 11 So this -- as I said, this may just be an earlier
- 12 draft which then wasn't even discussed with the --
- 13 with the vendor because the vendor used the data
- 14 points you see in my report that are also reflected
- 15 in the -- in the example of the choice menu on
- 16 Exhibit 14.
- 17 Q. Do you know why there were different price
- 18 levels included in Exhibit 15 than ultimately wound
- 19 up in the conjoint model set forth on Exhibit -- in
- 20 Exhibit 14?
- 21 A. I don't recall that.
- 22 Q. Okay.
- MR. WOODS: Is this a good time?
- MS. LINDAHL: Sure.
- THE VIDEOGRAPHER: Okay. Going off the

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United States District Court Northern District of California

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# UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA

JEFF YOUNG,

Plaintiff,

vs.

CREE, INC.,

Defendant.

CASE No. 17-cv-06252-YGR

**ORDER RE: MOTION TO DISMISS** 

Re: Dkt. Nos. 31, 32

Plaintiff Jeff Young brings this putative class action lawsuit against defendant Cree, Inc. ("Cree") alleging that defendant engaged in an "unfair and deceptive practice of . . . promising consumers" that Cree's light-emitting-diode bulbs (the "LED Bulbs") "will last for particularly long periods of time up to 35,000 hours" with a "100% Satisfaction Guarantee" and "yearly energy cost savings ranging from around \$0.60 to \$2 per blub per year" in violation of California's Unfair Competition Law ("UCL"), Cal. Bus. Prof. Code §§ 17200, et seq. (Count I); (False Advertising Law ("FAL"), Cal. Bus. Prof. Code §§ 17500, et seq. (Count II); Consumers Legal Remedies Act ("CLRA"), Cal. Civ. Code §§ 1750, et seq. (Count III); fraudulent misrepresentation and concealment (Count V); negligent misrepresentation (Count VI); unjust enrichment (Count VII); breach of express and implied warranties (Count VIII); and negligent failure to test (Count IX). (Dkt. No. 1, Class Action Compliant ("CAC").)

BOEDEKER Tuesday, March 12, 2019

<sup>&</sup>lt;sup>1</sup> Plaintiff has withdrawn his claim for breach of the covenant of good faith and fair dealing (Count IV). (Dkt. No. 37, Opposition at 1.)

<sup>&</sup>lt;sup>2</sup> Plaintiff's complaint designates two separate causes of action as "Count VII," namely claims for unjust enrichment and breach of express and implied warranties. In the interest of clarity, the Court has re-designated the breach of express and implied warranties claim as "Count VIII."

EXHIBIT 9

Now before the Court is defendant's motion to dismiss.<sup>3</sup> (Dkt. No. 31, Motion to Dismiss ("MTD").) Having carefully considered the pleadings and fully-briefed motion, the hearing held on April 3, 2018, and for the reasons set forth below, the Court Grants in Part and Denies in Part defendant's motion as described below.

#### I. BACKGROUND

As relevant here, the complaint alleges as follows:

Defendant Cree "advertise[s], market[s], distribute[s], or s[ells]" LED Bulbs "to consumers throughout the United States." (CAC ¶ 12.) "[O]n or around April of 2015" Young purchased three of defendant's LED Bulbs at Walmart and paid "approximately \$15-20 for each bulb." (*Id.* ¶ 32.) "Within months, all three [LED Bulbs] burned out even though [plaintiff] used them according to the instructions." (*Id.* ¶ 32.)

"Cree's packaging offers a '100% Satisfaction Guarantee' for LED Bulbs and an estimated lifetime of between 15–32 years depending on the product. The packages further offer an estimated yearly energy cost savings ranging from \$0.60 to \$2 per bulb per year. Cree packaging also offers a '10 Year Warranty." (Id. ¶¶ 3, 27.) Moreover, Cree's website "boast[s]... a 10 year 100% satisfaction guarantee." (Id. ¶4.) Plaintiff alleges that these "marketing efforts are made in order to—and do in fact—induce its customers to purchase the LED bulbs at a premium because consumers believe the Lightbulbs will last for far longer than their actual life." (Id. ¶5.) Based thereon, plaintiff asserts "Cree's claims regarding the longevity of the LED Lightbulbs are false." (Id. ¶6.)

#### II. LEGAL FRAMEWORK

#### A. Motion to Dismiss

Pursuant to Rule 12(b)(6), a complaint may be dismissed for failure to state a claim upon which relief may be granted. Dismissal for failure to state a claim under Federal Rule of Civil

<sup>&</sup>lt;sup>3</sup> Also before the Court is defendant's request for judicial notice of the front and back packaging for three types of Cree LED Blubs. (Dkt. No. 32.) In light of the lack of opposition, the Court **GRANTS** defendant's request for judicial notice, but does not accept the truth of any matters asserted in the documents. The Court gives such documents their proper evidentiary weight.

Procedure 12(b)(6) is proper if there is a "lack of a cognizable legal theory or the absence of sufficient facts alleged under a cognizable legal theory." *Conservation Force v. Salazar*, 646 F.3d 1240, 1242 (9th Cir. 2011) (citing *Balistreri v. Pacifica Police Dep't*, 901 F.2d 696, 699 (9th Cir. 1988)). The complaint must plead "enough facts to state a claim [for] relief that is plausible on its face." *Bell Atl. Corp. v. Twombly*, 550 U.S. 544, 570 (2007). A claim is plausible on its face "when the plaintiff pleads factual content that allows the court to draw the reasonable inference that the defendant is liable for the misconduct alleged." *Ashcroft v. Iqbal*, 556 U.S. 662, 678 (2009). If the facts alleged do not support a reasonable inference of liability, stronger than a mere possibility, the claim must be dismissed. *Id.* at 678–79. Mere "conclusory allegations of law and unwarranted inferences are insufficient to defeat a motion to dismiss." *Adams v. Johnson*, 355 F.3d 1179, 1183 (9th Cir. 2004). In ruling on a motion to dismiss, "the court must presume all factual allegations of the complaint to be true and draw all reasonable inferences in favor of the nonmoving party." *Knevelbaard Dairies v. Kraft Foods, Inc.*, 232 F.3d 979, 984 (9th Cir. 2000).

Additionally, claims sounding in fraud are subject to the heightened pleading requirements of Federal Rule of Civil Procedure 9(b). *Vess v. Ciba–Geigy Corp. USA*, 317 F.3d 1097, 1103–04 (9th Cir. 2003). "In alleging fraud or mistake, a party must state with particularity the circumstances constituting fraud or mistake. Malice, intent, knowledge, and other conditions of a person's mind may be alleged generally." Fed. R. Civ. Proc. 9(b). "Averments of fraud must be accompanied by the who, what, when, where, and how of the misconduct charged." *Kearns v. Ford Motor Co.*, 567 F.3d 1120, 1124 (9th Cir. 2009). These requirements "ensure that allegations of fraud are specific enough to give defendants notice of the particular misconduct which is alleged to constitute the fraud charged so that they can defend against the charge and not just deny that they have done anything wrong." *Semegen v. Weidner*, 780 F.2d 727, 731 (9th Cir. 1985).

#### B. Preemption

Preemption is fundamentally a question of congressional intent. *Wyeth v. Levine*, 555 U.S. 555, 565 (2009). "Federal preemption occurs when: (1) Congress enacts a statute that explicitly pre-empts state law; (2) state law actually conflicts with federal law; or (3) federal law

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occupies a legislative field to such an extent that it is reasonable to conclude that Congress left no room for state regulation in that field." *Chae v. SLM Corp.*, 593 F.3d 936, 941 (9th Cir. 2010) (internal quotation marks and citations omitted).

While the Court's interpretation of a preemption statute "must begin with its text," that interpretation "does not occur in a contextual vacuum." *Medtronic, Inc. v. Lohr,* 518 U.S. 470, 484–85 (1996); *see Altria Group, Inc. v. Good,* 555 U.S. 70, 76 (2008) (stating that, even "[i]f a federal law contains an express pre-emption clause, it does not immediately end the inquiry because the question of the substance and scope of Congress' displacement of state law still remains."). In analyzing the issue, a court must begin with the presumption that unless a "clear and manifest purpose of Congress" exists, federal acts should not supersede the historic police powers of the states. *Wyeth*, 555 U.S. at 565; *Lohr*, 518 U.S. at 485. "Parties seeking to invalidate a state law based on preemption 'bear the considerable burden of overcoming the starting presumption that Congress does not intend to supplant state law." *Stengel v. Medtronic*, 704 F.3d 1224, 1227–28 (9th Cir. 2013) (*en banc*) (quoting *De Buono v. NYSA–ILA Med. & Clinical Servs. Fund*, 520 U.S. 806, 814 (1997)).

Preemption is express where Congress has considered the issue of preemption and included in the enacted legislation a provision explicitly addressing that issue. *Valentine v. NebuAd, Inc.*, 804 F. Supp. 2d 1022, 1028 (N.D. Cal. 2011) (citing *Cipollone v. Liggett Group*, 505 U.S. 504, 517 (1992)). In the absence of explicit preemptive language, congressional intent to preempt can be implied under two scenarios: field preemption and conflict preemption. First, field preemption occurs "where the scheme of federal regulation is 'so pervasive as to make reasonable the inference that Congress left no room for the States to supplement it." *Valentine*, 804 F. Supp. 2d at 1028 (quoting *Gade v. Nat'l Solid Wastes Mgmt. Ass'n*, 505 U.S. 88, 98 (1992)). Field preemption should not be found in the absence of persuasive reasons—either that the nature of the regulated subject matter permits no other conclusion, or that, without question, Congress has so ordained. *Valentine*, 804 F. Supp. 2d at 1028–29 (such preemption arises in only extraordinary circumstances). Second, conflict preemption arises when "compliance with both federal and state regulations is a physical impossibility." *Id.* (internal citations omitted).

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Conflict preemption may also exist where "state law 'stands as an obstacle to the accomplishment and execution of the full purposes and objectives of Congress." *Id.* (internal citations omitted). Showing preemption by impossibility is a "demanding defense." *Wyeth*, 555 U.S. at 573.

#### C. Energy Policy and Conservation Act

The Energy Policy and Conservation Act (the "EPCA") establishes a national energy conservation program to reduce energy use in the United States by creating various requirements with regard to (i) energy efficiency, (ii) efficiency testing, (iii) operating costs, and (iv) labeling requirements. 42 U.S.C. §§ 6291-6309; see also S. Rep. No. 94-516, at 517 (1975), reprinted in 1975 U.S.C.C.A.N. 1956, 1957. Under the EPCA, LED bulb manufacturers must disclose certain information on their product packaging. 16 C.F.R. 305.15. The product's "principal display panel" must include the LED bulb's estimated annual energy cost, "expressed as 'Estimated Energy Cost' in dollars and based on usage of 3 hours per day and 11 cents (\$0.11) per kWh." 16 C.F.R 305.15(b)(1). The package's "Lighting Facts" label must further include the estimated lifespan of each bulb. 16 C.F.R. 305.15(b)(3).

Illustrative examples of the required disclosures are depicted below:

#### **Principal Display Panel**

Brightness 

Estimated Energy Cost \$1.20 per year

#### **Lighting Facts Label**

Brightness 815 lumens
Estimated Yearly Energy Cost \$1.20
Based on 3 braiday, 11c/kWh
Cost depends on rates and use
Life
Based on 3 braiday
Light Appearance
Warm Cool
2700 K
Energy Used 10 watts

The EPCA provides that these required disclosures do not give rise to express or implied warranties. Specifically, Section 6297(g) of the EPCA provides:

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Any disclosure with respect to energy use, energy efficiency, or estimated annual operating cost which is required to be made under the provisions of this part shall not create an express or implied warranty under State or Federal law that such energy efficiency will be achieved or that such energy use or estimated annual operating cost will not be exceeded under conditions of actual use.

42 U.S.C. § 6297(g) (emphasis supplied).

#### III. DISCUSSION

Defendant argues that plaintiff's claims fail because the claims are (i) preempted by the EPCA and, in any event, (ii) not sufficiently pled. Defendant also claims that Young lacks standing to bring claims for alleged misrepresentations regarding certain types of LED Bulbs which he did not purchase.

#### A. EPCA Preemption

As an initial matter, the Court must determine whether plaintiff's claims are preempted by the EPCA. As noted, the EPCA states that "[a]ny disclosure with respect to energy use, energy efficiency, or estimated annual operating cost which is required to be made under the [EPCA] . . . shall not create an express or implied warranty under State or Federal law." 42 U.S.C. § 6297(g). Several district courts interpreting Section 6297(g) have held that the EPCA preempts both warranty and non-warranty claims which arise from defendant's "disclosure[s] with respect to energy use, energy efficiency, or estimated annual operating cost which [are] required to be made under the [EPCA]." See Schwartz v. Vizio, Inc., 2017 WL 2335364, at \*4 (C.D. Cal. 2017) (citing 42 U.S.C. § 6297(g)); Jurgensen v. Felix Storch, Inc., 2012 WL 2354247, at \*7 (S.D.N.Y. 2012). Stated differently, Section 6297(g) "expressly preempts all . . . claims [which] allege that [consumer products] did not perform as promised on a federally-required label." Id.

Schwartz is instructive. There, plaintiff brought warranty and non-warranty claims<sup>4</sup> alleging that defendant's representations regarding energy efficiency contained within a federally-

<sup>&</sup>lt;sup>4</sup> Plaintiff's warranty claims included causes of action for breach of express warranty and implied warranty of merchantability. *Schwartz*, 2017 WL 2335364, at \*1.

Plaintiff's non-warranty claims included causes of action for violations of Illinois' Consumer Fraud and Deceptive Business Practices Act; Pennsylvania's Unfair Trade Practices and Consumer Protection Law; negligent misrepresentation; fraudulent concealment; intentional misrepresentation; fraud; and unjust enrichment. *Schwartz*, 2017 WL 2335364, at \*1.

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required energy label were misleading. *Id.* at \*1. In granting defendant's motion to dismiss, the *Schwartz* court held that plaintiff's warranty claims were preempted under the EPCA and the non-warranty claims were similarly preempted on the ground that the non-warranty claims were "simply . . . backdoor" attempts to recast "a breach of warranty claim." *Id.* at \*4 (internal quotations omitted); *see also Jurgensen*, 2012 WL 2354247, at \*1 (finding plaintiff's unjust enrichment claim preempted because it was merely a "backdoor" to a warranty claim); *Gee v. Viking Range Corp.*, WL 4416442, at \*2 (N.D. Miss. 2008) (non-warranty claims barred because the such claims were "inextricably intertwined with warranty claims which are barred by §6297(g)").

Here, plaintiff asserts his claims do not arise from statements which appear within the LED Bulbs' principal display panels or Lighting Facts labels but from representations which appear elsewhere on the product packaging or on the internet. (*See* Opposition at 6.) Upon review, the Court finds three categories of alleged misrepresentations, namely those which (i) reiterate disclosures required to be made on the product's principal display panel or Lighting Facts label; (ii) present information regarding *comparative* energy consumption, energy savings, and lifespan; and (iii) state that Cree's products are "100% Satisfaction Guaranteed." Examples of each category are depicted below.

#### **First Category**



#### **Second Category**



† At \$.011 per kWh when compared to 60W incandescent, 30,000 hour lifetime.

**Third Category** 

100% Satisfaction Guaranteed\*

\* This product is guaranteed to give 100% performance satisfaction and is covered by a limited warranty. If within 5 years from the date of purchase you are not completely satisfied with the performance of this product, return the product to Cree . . . [and] Cree will send you a replacement or at Cree's option refund the original purchase price. Cree may require a purchase receipt.

### 1. First Category: Reiterations of Federally-Required Disclosures

Several courts have held that statements which merely reiterate the content of federally-required disclosures are preempted. *See Cooper v. United Vaccines, Inc.*, 117 F. Supp. 2d 864, 871–872 (E.D. Wis. 2000) (adopting a "sensible and practical approach" which "focuses the preemption issue upon the content and language of the representation at issue" rather than the physical placement of the representation); *see also Kuiper v. American Cyanamid Co.*, 913 F. Supp. 1236, 1244 (E.D. Wis. 1996) (finding the reiteration of federally-required label information not actionable); *Kanter v. Warner–Lambert Co.*, 99 Cal. App. 4th 780, 797 (2002) (statements which are "simply alternative explanations" of those contained in federally mandated labels are preempted).

Here, plaintiff's claims are preempted to the extent that such claims arise from the first category of alleged misrepresentations, namely those statements which merely reiterate the information required to be disclosed on the LED Bulbs' principal display panel or Lighting Facts label pursuant to the EPCA.<sup>5</sup> Such statements include representations regarding the "estimated"

<sup>&</sup>lt;sup>5</sup> Plaintiff argues that the first category of representations goes beyond the federally-required disclosures and is not preempted because these representations omit or alter the information which appears in the Lighting Facts Panel. For example, the Lighting Facts Panel states that the lifespan of the LED Bulb is "27.4 years" based on "3 hrs/day" of use whereas the challenged representation states that the LED Bulb is "27+ years rated lifetime." Plaintiff's argument fails in light of the fact that the federally-required disclosure and challenged representation both address the "estimated lifespan of the light bulb," 16 C.F.R. § 305.15(c), and were displayed in close proximity on the LED Bulb's packaging.

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lifespan of the light bulb." See 16 C.F.R. § 305.15(c), 16 C.F.R. § 305.2(w); (CAC ¶ 16).

Accordingly, defendant's motion to dismiss is **GRANTED** to the extent that plaintiff's claims arise from statements which simply reiterate federally-required disclosures.

#### 2. Second Category: Comparative Performance

With regard the second category, and, by contrast to mere reiterations, statements which are "substantially different" from the federally-required disclosures are not preempted. *Cooper*, 117 F. Supp. 2d at 871–72; *see also Taylor AG Industries v. Pure–Gro*, 54 F.3d 555, 563 (9th Cir. 1995) (finding claims based on oral statements made by a distributor preempted because there was no evidence that the statements "were inconsistent with or went beyond the labels"). These include representations regarding energy consumption, lifetime energy savings, and lifespan as compared to competing products.

In re Ford is instructive. There, plaintiffs alleged that Ford made misleading comparisons between Ford's Fusion cars and competing hybrid vehicles using figures derived from federally-mandated fuel efficiency disclosures. In re Ford Fusion and C-Max Fuel Economy Litig., 2015 WL 7018369 at \*2–3 (S.D.N.Y. 2015). The court held that plaintiffs' claims were preempted to the extent that such claims arose from Ford's presentation of federally-mandated fuel efficiency estimates. Id. at \*27. However, the court also found that claims based on Ford's representations which compared the fuel efficiency of Ford's Fusion cars to that of Ford's competitors were not preempted on the ground that such statements "go beyond merely reporting the EPA-estimated MPG." Id. at \*26; see also Yung Kim v. General Motors, LLC, 99 F. Supp. 3d 1096, 1104 (C.D. Cal. 2015) (finding representations based on federally-mandated EPA estimates not preempted by the EPCA because the representations could lead reasonable consumers to believe the vehicles would be "able to achieve real-world mileage and tank range derived from those figures"). In denying defendant's motion to dismiss, the court highlighted that plaintiffs' consumer protection

<sup>&</sup>lt;sup>6</sup> To the extent that the complaint alleges misrepresentations which convey the LED Bulbs' estimated lifespan in hours as opposed to years such statements are similarly preempted. *See Cooper*, 117 F. Supp. 2d at 871–72. The simple arithmetic conversation of years to hours does not change the content of the challenged representation.

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claims "were not based on the disclosure of fuel economy or fuel operating costs, but rather [were] based on the more general duty not to deceive," which Ford violated by "portraying a false impression about the 'superior' fuel economy of the [vehicles], beyond the mere disclosure of the EPA estimates." Id. at \*24.

Here, plaintiff challenges several representations which tout the performance of Cree's LED Bulbs when compared to competing bulbs, including representations on Cree's website that its LED Bulbs will last "up to 3x as long as the cheap LED bulbs" and on the packaging which indicates that customers will save \$95-177 by using a Cree LED Bulb. (CAC ¶¶ 19–27.) Such statements "go beyond merely reporting the EPA-estimated" bulb lifespan and convey an allegedly "false impression about the superior" longevity and cost savings of Cree's LED Bulbs. In re Ford Fusion, 2015 WL 7018369 at \*24 (internal quotations omitted). These representations give rise to a plausible inference that reasonable consumers would believe the Cree's LED Bulbs are "able to achieve real-world" lifespan and cost savings. See Yung Kim, 99 F. Supp. 3d at 1104.

Accordingly, defendant's motion to dismiss is **DENIED** to the extent that such claims challenge the second category of alleged misrepresentations, namely those that purport to compare the longevity, energy consumption, and cost savings of defendant's LED Bulbs to competitors' LED and incandescent bulbs.

#### Third Category: 100% Satisfaction Guaranteed 3.

With regard to the third category, which includes representations that the LED Bulbs are "100% Guaranteed[,]" such representations are not preempted. Such representations are not required by EPCA and therefore fall outside the purview of Section 6297(g). See In re Ford, 2015 WL 7018369 at \*1 (holding "any allegations that go beyond the mere disclosure . . . [of information required by the statute], go beyond the scope of the EPCA"); see also True v. Honda Motor Co., 520 F. Supp. 2d 1175, 1181 (C.D. Cal. 2007) (claims not preempted because the challenged representations were not within the scope of a federally-mandated disclosure).

#### В. **Sufficiency of Allegations**

Having determined that plaintiff's claims are preempted only to the extent that such claims arise from the first category of representations, the Court now turns to whether plaintiff's claims

arising from non-preempted representations are sufficiently pled as to each category of alleged misrepresentations.

#### 1. Second Category: Comparative Performance

# a. Claims Sounding in Fraud: UCL, FAL, CLRA, and Fraudulent Misrepresentation and Concealment

Plaintiff alleges four causes of action involving allegations sounding in fraud, namely claims under the UCL (Count I), FAL (Count II), and CLRA (Count III), and for fraudulent misrepresentation and concealment (Count V). All four claims require plaintiff to allege a false or misleading statement, scienter, intent, reasonable reliance, and damages. *See Bank of the West v. Valley Nat. Bank of Arizona*, 41 F.3d 471, 477 (9th Cir. 1994) (citing *Hackethal v. Nat Cas. Co.*, 189 Cal. App. 3d. 1102, 1111 (1987)). In a deceptive advertising case involving allegations of fraud, "Rule 9(b) requires that the plaintiff(s) identify specific advertisements and promotional materials; allege when the plaintiff(s) were exposed to the materials; and explain how such materials were false or misleading." *Janney v. Mills*, 944 F. Supp. 2d 806, 818 (N.D. Cal. 2013). Defendant asserts that plaintiff fails to allege (i) Cree's scienter and (ii) the circumstances surrounding the alleged fraud including Young's reliance.

With respect to defendant's first argument, plaintiff alleges that defendant "designed, formulated, tested, manufactured, inspected, distributed, marketed, supplied, and/or sold" the LED Bulbs at issue. (CAC ¶ 125.) According to plaintiff, Cree claims on its website that it "designs and tests its bulbs to last longer, with rated lifetimes equal to or exceeding Energy Star minimum requirements." (*Id.* ¶ 26.) These allegations, particularly those related to testing, are sufficient to create a reasonable inference that Cree knew that the challenged representations were false. *See Kowalsky v. Hewlett–Packard Co.*, 2011 WL 3501714 (N.D. Cal. 2011) (finding plaintiff's allegation that defendant tested its products sufficient to create a plausible inference that defendant had knowledge of a product defect); *Avedisian v. Mercedes–Benz USA, LLC*, 2013 WL 2285237, at \*7 (C.D. Cal. 2013) (same).

Turning to Cree's second argument, plaintiff alleges that defendant knowingly made false representations and concealed material facts regarding the "quality, durability, longevity and benefits of [Cree's] LED Lightbulbs." (CAC ¶¶ 46–47, 48, 50, 57, 58, 66, 67, 70.) Plaintiff

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identifies the specific advertisements and marketing materials which he claims are false and misleading. (Id. ¶¶ 15, 16, 17, 19, 20, 21, 23, 24, 25, 27.) Next, plaintiff alleges that he was exposed to the false representations when he purchased the LED Bulbs from Walmart in April of 2015. (Id. ¶ 32.) Further, he claims he would not have purchased the bulbs, or would not have paid as much for them, absent the alleged misrepresentations. (Id. ¶¶ 50, 60, 68, 90, 97, 122.) Plaintiff alleges that these representations are false and misleading because the LED Bulbs "do not last nearly as long as advertised. (Id. ¶ 6.) However, plaintiff fails to plead his reliance and does not identify the specific representations on which he relied.

Accordingly, defendant's motion to dismiss is **GRANTED** with respect to plaintiff's claims under the UCL (Count I), FAL (Count II), CLRA (Count III), and for fraudulent misrepresentation and concealment (Count V) with leave to amend to plead plaintiff's reliance and identify the specific representations on which he relied.

#### b. **Negligence Claims**

Plaintiff alleges two causes of action for negligence, namely negligent misrepresentation (Count VI)<sup>7</sup> and negligence in design based on Cree's failure to test its LED Bulbs adequately (Count IX). Defendant argues that both negligence claims are barred by the economic loss rule.

"The economic loss rule requires a purchaser to recover in contract for purely economic loss due to disappointed expectations, unless he can demonstrate harm above and beyond a broken contractual promise." Ladore v. Sony Comput. Entm't Am., 75 F. Supp. 3d 1065, 1074 (N.D. Cal. 2014) (quoting Tasion Communications v. Ubiquiti Networks, Inc., 2013 WL 4530470, at \*3 (N.D. Cal. 2013)). "[T]he economic loss rule has been applied to bar a plaintiff's tort recovery of economic damages unless such damages are accompanied by some form of physical harm (i.e., personal injury or property damage)." Id. (emphasis in original) (citing North Am. Chem. Co. v.

<sup>&</sup>lt;sup>7</sup> "In California, the elements of negligent misrepresentation are '(1) a misrepresentation of a past or existing material fact, (2) made without reasonable ground for believing it to be true, (3) made with the intent to induce another's reliance on the fact misrepresented, (4) justifiable reliance on the misrepresentation, and (5) resulting damage." Yamauchi v. Cotterman, 84 F. Supp. 3d 993, 1018 (N.D. Cal. 2015) (quoting Ragland v. U.S. Bank Nat. Assn., 209 Cal. App. 4th 182, 196 (2012)).

Superior Court, 59 Cal. App. 4th 764, 777 (1997)). "Put more precisely, in actions arising from the sale or purchase of a defective product, plaintiffs seeking economic losses must be able to demonstrate that either physical damage to property (other than the defective product itself) or personal injury accompanied such losses; if they cannot, then they would be precluded from any tort recovery in strict liability or negligence." *Id.* (quoting *North Am. Chem.*, 59 Cal. App. 4th at 780). The economic loss rule "prevents the law of contract and the law of tort from dissolving into one another." *Robinson Helicopter Co.*, v. Dana Corp., 34 Cal. 4th 979, 988 (2004).

Several California courts and federal courts in this district have recognized an exception to the economic loss rule. *See Robinson Helicopter*, 34 Cal. 4th at 989–93; *JMP Securities LLP*, v. *Altair Nanotechnologies Inc.*, 880 F. Supp. 2d 1029, 1043–44 (N.D. Cal. 2012). Specifically, a plaintiff seeking economic damages for a negligence claim "will [not] be barred by the economic loss rule [where] the plaintiff alleges that the defendant made an affirmative representation, and that the defendant's representation exposed the plaintiff to independent personal liability." *Crystal Springs Upland School v. Fieldturf USA, Inc.*, 219 F. Supp. 3d 962, 970 (N.D. Cal. 2016) (dismissing negligent misrepresentation claim because plaintiff did not allege exposure to independent personal liability); *see also Westport Ins. Corp. v. Vasquez, Estrada and Conway LLP*, 2016 WL 1394360, at \*5–7 (N.D. Cal. 2016) (claim for negligent misrepresentation barred under the economic loss rule because the alleged tortious conduct was not separate from the breach of contract); *Nada Pac. Corp. v. Power Eng.g & Mfg., Ltd.*, 73 F. Supp. 3d 1206, 1224–25 (N.D. Cal. 2014) (same).<sup>8</sup>

Befendant raises two additional arguments in its motion regarding plaintiff's negligence actions. First, defendant argues that plaintiff cannot bring a claim for "negligence—failure to test" because it is not a valid cause of action in California. This argument is without merit. California courts have held that the "duty to test is a subpart of the other three duties [to safely manufacture, adequately design, and appropriately warn]." Valentine v. Baxter Healthcare Corporation, 68 Cal. App. 4th 1467, 1486 (1999); see also Gordon v. Aztec Brewing Co., 33 Cal. 2d 514, 520 (1949) (finding "negligence in the defendant's failure to test"); Centeno v. Bayer HealthCare Pharm. Inc., 2014 U.S. Dist. LEXIS 136234, at \*8-9 (S.D. Ill. 2014) (applying California law and denying dismissal of a negligence claim by finding that "failure to test" is a factual allegation supporting a claim that defendants were negligent and brings it "within the ambit of Valentine, which recognizes that testing and inspection duties may be tied to liability for manufacture, design, and failure to warn, even if they are not maintainable as an independent duty").

Here, plaintiff does not allege that he suffered "physical harm" or that he was exposed to personal liability as a result of defendant's alleged misrepresentations. Accordingly, defendant's motion to dismiss plaintiff's claims for negligent misrepresentation (Count VI) and negligent failure to test (Count IX) is **Granted** on the ground that such claims are barred by the economic loss rule. Plaintiff is granted leave to file an amended complaint which alleges, if possible, that he was exposed to "independent personal liability."

#### c. Unjust Enrichment

Defendant argues that plaintiff's cause of action for unjust enrichment (Count VII) should be dismissed because it is not a cause of action in California. Defendant's argument fails as the California Supreme Court has clarified that unjust enrichment is a valid cause of action in California. *See Hartford Cas. Ins. Co. v. J.R. Mktg., L.L.C.*, 61 Cal. 4th 988, 1000 (2015) (clarifying California law and allowing an independent claim for unjust enrichment).

Accordingly, defendant's motion to dismiss plaintiff's claim for unjust enrichment is **DENIED**.

#### d. Breach of Express and Implied Warranties

Defendant argues plaintiff's warranty claim (Count VIII) should be dismissed on two grounds. First, plaintiff fails to allege that he attempted to enforce the terms of the warranties at issue. Second, Young lacks contractual privity because he purchased the LED Bulbs from a non-party, namely Wal-Mart. The Court addresses each.

With respect to the first argument, Cree mischaracterizes plaintiff's warranty claims. He does not allege that defendant breached the express warranties included on Cree's product packaging. Rather, he alleges that Cree made representations concerning product life and energy

Second, defendant argues that plaintiff fails to allege detrimental reliance with respect to the negligent misrepresentation claims. Defendant does not persuade. Plaintiff alleges that he relied on defendant's representations regarding the quality and longevity of defendant's LED Bulbs. (See CAC ¶¶ 1, 5, 50, 59, 67, 68, 90, 96.) In any event, an inference of reliance is appropriate where the alleged misrepresentations are material. See Vasquez v. Superior Court, 4 Cal.3d 800, 814 (Cal. 1971).

savings which themselves give rise to express warranties regarding the same. (CAC ¶ 115).<sup>9</sup>

Turning to the second argument, "[u]nder California law, the general rule is that privity of

contract is required in an action for breach of either express or implied warranty and that there is no privity between the original seller and a subsequent purchaser who is in no way a party to the original sale." *In re Clorox Consumer Litig.*, 894 F. Supp. 2d 1224, 1236 (N.D. Cal. 2012) (internal quotation marks omitted) (citing *Burr v. Sherwin Williams Co.*, 42 Cal. 2d 682, 695 (Cal. 1954)). However, a "particularized exception[]" to the privity requirement exists as "when the plaintiff relies on written labels or advertisements of a manufacturer." *Clemens v. DaimlerChrysler Corp.*, 534 F.3d 1017, 1023 (9th Cir. 2008) (citing *Burr*, 42 Cal. 2d 682, 696 (1954); *see also In re Ferrero Litig.* 794 F. Supp. 2d 1107, 1118 (S.D. Cal. 2011). Here, plaintiff alleges misrepresentations regarding defendant's product packaging, written labels, and advertisements. (CAC ¶ 2.) Accordingly, privity of contract is not required. *See Clemens*, 534 F.3d at 1023. Defendant's motion to dismiss plaintiff's express and implied warranty claims (Count VIII) is **Denied**.

# 2. Third Category: 100% Satisfaction Guaranteed

Plaintiff's claims based on the third category of representations arise from allegations that defendant's LED Bulbs "are sold with packaging which indicates . . . '100% Satisfaction Guaranteed.'" (CAC ¶ 15.) With respect to this category *Punian* illuminates. *See Punian v. Gillette Co.*, 2016 WL 1029607, at \*6–8 (N.D. Cal. 2016). There, plaintiffs alleged that defendant's labels, which stated that Duralock Batteries were "GUARANTEED for 10 YEARS in storage[,]" were misleading because they did not disclose possible leakage from the batteries during that period. *Id.* at \*3, 6. Plaintiff brought numerous claims but in granting defendant's motion to dismiss, the court found that "[i]n California the use of the term 'guarantee' generally creates an express warranty . . . [which] is not a representation that a product has no defects, but rather a promise to repair, replace or refund a failed product." *Id.* (citing Cal. Civ. Code §

<sup>&</sup>lt;sup>9</sup> Pursuant to Cal. Com. Code § 2313(a), "[a]ny affirmation of fact or promise made by the seller to the buyer which relates to the goods becomes part of the basis of the bargain creates an express warranty that the goods shall conform to the affirmation or promise."

1791.2(b); Hoev v. Sony Elecs. Inc., 515 F. Supp. 2d 1099, 1104 (N.D. Cal. 2007)).

Similarly, the "100% Satisfaction Guarantee[]" at issue here "is not a representation that a product has no defects, but rather a promise to repair, replace or refund a failed product." *Id.* Young does not allege that Cree failed to "repair, replace or refund a failed product." *Id.* Thus, defendant's motion to dismiss plaintiff's claims based on the "100% Satisfaction Guarantee[]" is **GRANTED** with leave to file an amended complaint to allege, if possible, defendant's failure to

C. Standing

"repair, replace or refund a failed product." <sup>10</sup> *Id*.

Next, defendant argues that Young lacks standing to pursue claims arises from LED Bulbs that he did not purchase. The Court does not agree.

"[A] Plaintiff may have standing to assert claims for unnamed class members based on products he or she did not purchase so long as the products and alleged misrepresentations are substantially similar." *Brown v. Hain Celestial Grp., Inc.*, 913 F. Supp. 2d 881, 890 (N.D. Cal. 2012); *see also Astiana v. Dreyer's Grand Ice Cream, Inc.*, 2012 WL 2990766, at \*11 (N.D. Cal. 2012) ("the critical inquiry seems to be whether there is sufficient similarity between the products purchased and not purchased"). "The majority of the courts that have carefully analyzed the question hold that a plaintiff may have standing to assert claims for unnamed class members based on products he or she did not purchase so long as the products and alleged misrepresentations are substantially similar." *Miller v. Ghirardelli Chocolate Co.*, 912 F. Supp. 2d 861, 869 (N.D. Cal. 2012) (noting that "substantial similarity" could be ascertained by examining "product composition" and "whether the alleged misrepresentations are sufficiently similar across product[s]").

Here, plaintiff alleges that he purchased three "100 Watt Standard A-Type" LED Bulbs. (CAC ¶ 32.) The Court finds that Young has standing to assert claims with regard to two other types of LED Bulbs, namely "Reflector (Flood/Spot)" and "Specialty" Bulbs, because plaintiff alleges substantially similar misrepresentations concerning longevity and cost savings. (See CAC

<sup>&</sup>lt;sup>10</sup> At oral argument, plaintiff's counsel seemed to suggest that the representation may be circumstantial evidence of other claims. The court takes no position on that argument.

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¶ 17 (identifying the three types of LED light bulbs manufactured by Cree as "Standard A-Type, Reflector (Flood/Spot), and Specialty; ¶¶ 19–21 (alleged misrepresentations for Standard A-Type); ¶¶ 23–24 (alleged misrepresentations for Reflector); ¶ 25 (alleged misrepresentations for Specialty).) Accordingly, defendant's motion to dismiss on standing grounds is **DENIED**.

#### D. Punitive Damages

Cree argues that plaintiff's request for punitive damages under the CLRA fails because he does not allege that "an officer, director, or managing agent of the corporation . . . consciously disregarded, authorized, or ratified each act of oppression, fraud, or malice." Cal. Civ. Code §§ 3294(b); see Kanfer v. Pharmacare U.S., Inc., 142 F. Supp. 3d 1091, 1108 (S.D. Cal. 2015). The Court concurs and finds that dismissal of plaintiff's request for punitive damages under the CLRA is appropriate in this case.

Accordingly, defendant's motion is **GRANTED** with regard to plaintiff's request for punitive damages under the CLRA with leave to amend to allege, if possible, that "an officer, director, or managing agent of the corporation . . . consciously disregarded, authorized, or ratified each act of oppression, fraud, or malice" now in accordance with this order or 60 days before the close of discovery with leave of the Court should evidence be discovered to support the allegation. *Id*.

#### IV. CONCLUSION

For the reasons set forth above, the Court hereby **GRANTS IN PART** and **DENIES IN PART** defendant's motion to dismiss as follows:

- 1. On the topic of preemption, the Court:
  - A. GRANTS defendant's motion to dismiss as to the first category of representations, namely those that reiterate disclosures required to be made on the product's principal display panel or Lighting Facts label.
  - **B. DENIES** as to the second category of representations, namely those that present information regarding comparative energy consumption, energy cost savings, and lifespan.
  - **C. DENIES** as to the third category of representations, namely those that

# United States District Court Northern District of California

#### present information regarding comparative energy consumption, energy 1 cost savings, and lifespan, namely those that state that Cree's products 2 are "100% Satisfaction Guaranteed." 3 4 2. With respect to the legal sufficiency of the complaint on the second and third categories of representations, the Court: 5 GRANTS defendant's motion on the fraud counts, namely Counts I, II, A. 6 III and V, with leave to amend to plead reliance and the specific 7 8 representations on which plaintiff relied. 9 В. GRANTS defendant's motion on the negligence-based counts, namely 10 Counts VI and IX, with leave to amend regarding whether plaintiff was exposed to "independent personal liability." 11 C. **DENIES** defendant's motion as to Count VII for unjust enrichment. 12 **DENIES** defendant's motion as to Count VIII for breach of express and D. 13 implied warranties with respect to comparative product life and energy 14 15 savings. However, the motion as to a claim based on "100% Satisfaction Guaranteed" is **GRANTED** with leave to allege, if possible, 16 defendant's failure to "repair, replace or refund a failed product." 17 18 3. Defendant's motion based on standing is **DENIED**. Defendant's motion with respect to punitive damages is **GRANTED** with leave to 19 4. amend now in accordance with this order or 60 days before the close of discovery 20 with leave of the Court should evidence support the allegation. 21 Plaintiff shall file an amended complaint within 21 days of this Order. Defendant shall file 22 23 its response within 21 after plaintiff's filing. 24 This terminates Docket Nos. 31, 32. 25 IT IS SO ORDERED. 26 27 Dated: April 9, 2018 VONNE GONZALEZ ROGERS 28 UNITED STATES DISTRICT COURT JUDGE 18

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#### Case 4:17-cv-06252-YGR Document 120-1 Filed 02/14/20 Page 69 of 84

From: Al Safarikas [/O=CREE/OU=EXCHANGE ADMINISTRATIVE GROUP

(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=ASAFARIKAS]

**Sent**: 6/22/2012 2:59:00 PM

To: Neal Hunter [/O=CREE/OU=EXCHANGE ADMINISTRATIVE GROUP

(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=NHunter]; Scott Schwab [/O=CREE/OU=EXCHANGE ADMINISTRATIVE

GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Sschwab]; Gerry Negley [/O=CREE/OU=EXCHANGE

ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=GNegley]; Mike Fallon [/O=CREE/OU=EXCHANGE

ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=MFallon]

CC: Greg Merritt [/O=CREE/OU=RTP/cn=Recipients/cn=gmerritt]

Subject: Consumer Feedback

Attachments: LED Combined.xlsx; A Lamps Combined.xlsx; Downlights Combined (CR6 + CR4).xlsx

#### I went through the feedback on THD.com for

- EcoSmart 6 in downlight
- EcoSmart 4 in downlight
- Philips AmbientLED (60W) A19
- EcoSmart "Omni" (60W) A19
- EcoSmart "Sno-Cone" (40W) A19

and counted mentions for particular attributes/featues.

#### First some caveats:

- 1. These are for "mentions", both postive and negative. The idea being to determint what consumers care about engough to mention in a review.
- 2. This is a highly biased sample. It contains only people who cared enough to write a review. Most have purchased but not all.

#### High level conclusions:

The attributes/featues mentioned almost universally group into four (4) levels;

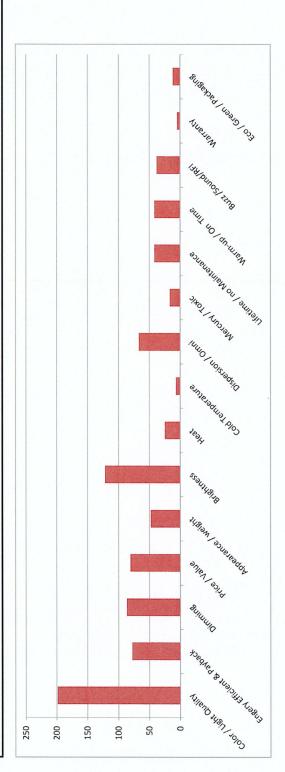
- 1. First and alone is "Color / Light Quality". Always the highest care-about. Some notes. It is clear by readingthe context that most consumers do not differentiate in their feedback between light color (CCT) and light quality (CRI). This is not to say they can't see the difference. THEY CAN. They clearly do not know that there is a difference and as such can't express it. Also they tend to confude color and brightness when they refer to high CCT products. They often refer to 5500K light a "bright" even when it is low lumen. I tried to interpret but in fairness the results for brightness are probably skewed upwards was a result.
- 2. Second group is. "Engery Efficient & Payback, Dimming, Price/Value, Appearance, Brightness", for both downlights and A-Lamps. For downlights add "Installation" and for A-lamps add "Dispersion/Directionality".
- 3. Third group is. "Lifetime / no Maintenance, Warm-up / On-Time", for both downlights and A-Lamps. A Look at the chart may indicate that "RFI/Buzz" should be in this categroy, but the EcoSmart "Sno-Cone" (40W) LSG A19 has serious problems with RFI and the results are skewed by people writing and complaining.
- 4. Fourth group is "Heat, Cold Temperature operation, Mercury / Toxic, Buzz /Sound/RFI, Warranty, Eco / Green". My surprise was about how low the concern or knowledge about toxic mercury presented. Mentions of "Eco/Gree" were about evenly split between people saying that this was a motivation for buying the product and people pointing out the hypocrasy of a product presenting itself as eco and packaged in so much board and plastic.

Lots of other commentary but I do not want to write book in this email. Call if you want to discuss. I put everything on the sharepoint site. This will be a nice secondary source to the consumer survey being conducted now.

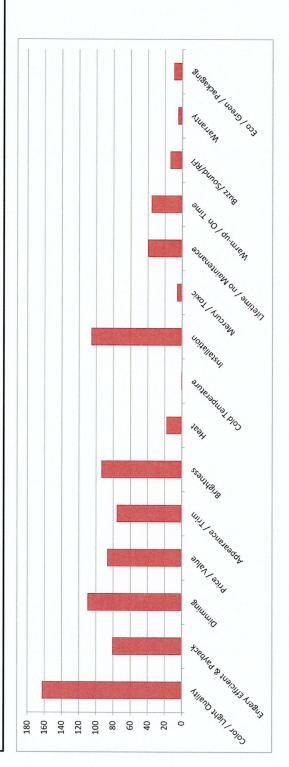
--al



	Warm-up / On Time	42
	Lifetime / no Maintenance	42
	Lifetime / no Warm-up / On Mercury / Toxic Maintenance Time	17
	Dispersion / Omni	29
	Cold Temperature	7
	Heat	52
	Brightness	122
	Appearance / weight	48
	Price / Value	81
	Dimming	87
ned	Color / Light Engery Efficient Quality & Payback	78
A- Lamps Combined	Color / Light Quality	199



Color / Light Quality	Color / Light Engery Efficient Quality & Payback	Dimming	Price / Value	Appearance / Price / Value Trim Brightness	Brightness	Heat	Cold	Installation	Cold Lifetime / no Temperature Installation Mercury / Toxic Maintenance	Lifetime / no Maintenance
163	81	110	87	92	94	18	1	106	9	40



# **Light Bulbs Survey**

# **Screening Section**

For this survey, we have some questions about light bulbs. We also have some questions about you and your household to help us make sure we include a variety of people in this study.

# Industry

[MULTI-SELECT. RESPONDENT SELECTING 'None of these' NOT ALLOWED TO PICK ANY OTHERS]

Please indicate which of the following industries you or a close family member have worked for pay in the past two years. (Please select all that apply.)

Management
Business and Financial Operations
Computer and Mathematical
Architecture and Engineering
Life, Physical, and Social Science
Community and Social Service
Legal
Educational Instruction and Library
Arts, Design, Entertainment, Sports, and Media
Healthcare Practitioners and Technical
Healthcare Support
Protective Service
Food Preparation and Serving Related
Building and Grounds Cleaning and Maintenance
Personal Care and Service
Sales and Related
Office and Administrative Support
Farming, Fishing, and Forestry
Construction and Extraction
Installation, Maintenance, and Repair
Production
Transportation and Material Moving
Military Specific
Market Research
None of the above

[TERMINATE IF market research is SELECTED]



#### Gender

Are you:

Male		ı
C	I_	,
Fema	ie	2

#### Age

What is your age?

UNDER 18	1
18-29 2	2
30-44	3
45-594	ļ
60 OR OLDER5	

## [TERMINATE IF BELOW AGE 18]

#### Household Income

The next question is about the total income of YOUR HOUSEHOLD for last calendar year - for the 12 months of 2018. Please include your income PLUS the income of all members living in your household (including cohabiting partners and armed forces members living at home). Please count income BEFORE TAXES and from all sources (such as wages, salaries, tips, net income from a business, interest, dividends, child support, alimony, Social Security, public assistance, pensions, and retirement benefits). What was your total HOUSEHOLD income for the 12 months of 2018?

- Less than \$25,000
- o \$25,000 to \$34,999
- o \$35,000 to \$49,999
- o \$50,000 to \$74,999
- o \$75,000 to \$99,999
- o \$100,000 to \$149,999
- o \$150,000 or more
- o Prefer not to answer

#### State

In which state do you live?

State Pick List [drop-down box of all 50 States +Washington DC in Alphabetical order]

[Terminate if not in the United States.]

WE WILL WANT TO TRACK GENDER, AGE, HHI AND REGION DURING THE FIELDING.

#### Education

What is the highest level of school you have completed?

- Less than high school
- High school
- o Some college
- Bachelor's degree or higher

# Purchase History Section [Do not show in survey]

#### **General Questions**

How much do you agree with the following statements?

- 1. "I'm always looking for new ideas to improve my home."
- 2. "I would buy eco-friendly products if they were less expensive"
- 3. "Technology is moving so fast I don't even bother to try and keep up."

Strongly disagree, Disagree, Neutral, Agree, Strongly Agree

## **Lightbulb Purchase**

Have you purchased any of the following in the past four years (2015-2018)? [RANDOMIZE]

- Incandescent light bulbs
- Fluorescent tubes
- Compact fluorescent (CFL) light bulbs
- Halogen bulbs
- LED light bulbs
- Wi-Fi enabled LED light bulbs
- None of the above

[Terminate if no LED]

#### Awareness of brands

[MULTI SELECT] [only if respondent selected light bulbs above][in alphabetical order] Which of the following brands of LED light bulbs have you heard of?

3M Cree EarthLED **EcoSmart FEIT** GE Geobulb Halco **IKEA** Insignia OSRAM **Phillips** SunSun Switch Sylvania TCP/TruDim Utilitech None of the above

[Terminate if "None of the above"]

# **Familiarity With Brands**

[MULTI SELECT][ [show list of those brands respondents are aware of from previous question]

How familiar are you with each of the following brands of LED light bulbs?

This is a brand I know...

a lot about / a little about / just heard the name

#### **Brands Purchased**

[MULTI SELECT][ [of those brands respondents are aware of]

Which Brands of LED light bulbs have you purchased in the past four years?

Brand	Have	Have Not
	Purchased	Purchased

#### **Decision Role**

[MULTI SELECT][List all brands purchased] For the LED light bulbs you purchased in the past four years please select all that apply.

Brand	I made the decision myself	I was involved in the decision making	Someone else made the decision
List brands listed as purchased in response to question above			

[TERMINATE IF "SOME ONE ELSE MADE THE DECISION" IS THE ONLY OPTION SELECTED]

### **Conjoint Section**

[Randomly assign respondent to the 100 Watt or 60 Watt scenario]

Next, we have a brief exercise to help us learn about your preferences when purchasing LED light bulbs. We hope you find this exercise interesting. There are no "right" or "wrong" answers. We are simply interested in your opinions.

[For 60 Watt: On the following screens you will be presented with different standard A19 / E26 type LED light bulbs, which use 10 Watt but emit as much light as 60 Watt incandescent light bulbs, and the associated prices. Assume that you are purchasing your favorite brand.]

[For 100 Watt: On the following screens you will be presented with different standard A19 / E21 type LED light bulbs, which use 16 Watt but emit as much light as 100 Watt incandescent light bulbs, and the associated prices. Assume that you are purchasing your favorite brand.]

Please indicate which of the given options you would prefer. After you make your selection, you will see a follow-up question asking if you would purchase that option.

Below is a list of features and terms with definitions to review before starting the exercise. After you begin the exercise, if you want to see the information again, you can use your mouse to hover over the feature and a pop-up box will provide more information.

Attribute	Description
Wattage	[For 60 Watt: A 10 Watt LED bulb emits as much light as a 60 Watt incandescent bulb.] [For 100 Watt: A 16 Watt LED bulb emits as much light as a 100 Watt incandescent bulb.]
Shape	For 60 Watt: A19 For 100 Watt: A21
Socket	For 60 Watt: E26 For 100 Watt: E21
Lumen	Lumen is a measure of the total quantity of visible light emitted by a light bulb.

# 

Color	The color temperature is measured in Kelvin.  Lower values like the standard incandescent  2700K produce a more yellow light, higher  values like 5000K create a bluer light.
Dimmable	The light output of a dimmable light bulb can be regulated, thereby providing more options for lighting a room.
Indoor / Outdoor	Some light bulbs have some water resistance, making them suitable for outdoor usage.
Warranty	LED light bulbs come with different warranties. Here we offer:  1. 10 years with original receipt and packaging  2. 10-year 100% satisfaction guarantee  3. Standard 90-day warranty
Lifetime	Traditional incandescent light bulbs typically last between 1,000 and 2,000 hours. According to the US Department of Energy and depending on their design and components, some LED light bulbs last five times longer than incandescent light bulbs, others can last up to 25 times longer than incandescent light bulbs.  Annual energy costs are generally estimated based on usage of 3 hours per day, every day at an average cost of \$0.11 per kilowatt hour.

# 

Price	Price per bulb
Comparison to cheap LED light bulbs	Light bulbs differ in price and quality. Here we offer under certain conditions that the LED light bulb will last six times longer than cheap LED light bulbs.
	[For 60 Watt: A 10 watt LED bulb consumes 50 watt energy less than the 60 watt incandescent light bulb it is meant to replace.] [For 100 Watt: A 16 watt LED bulb consumes 84 watt energy less than the 100 watt incandescent light bulb it is meant to replace.]

# Attributes and Levels for Conjoint Module

Attribute	Description
Wattage	[60 Watt Replacement, 10 Watt]
	[100 Watt Replacement, 16 Watt]
Shape	[For 60 watt: A19]
	[For 100 watt: A21]
Socket	For 60 Watt: E26
	For 100 Watt: E21
Color	1. Daylight (5000K)
	2. Soft white (2700K)
Dimmable	1. Yes
	2. No
Indoor / Outdoor	1. Yes
	2. No
Warranty	1. 10 years with original receipt and
	packaging, have to pay for shipment
	<ol> <li>10-year 100% satisfaction guarantee, redeemable at retailer</li> </ol>
	3. Standard 90-day warranty,
	redeemable at retailer
Lifetime	
	For 60 Watt:
	1. Lasts 4+ years (5,000 hours), with
	estimated lifetime savings of \$27.50 over incandescent bulbs.

	<ol> <li>Lasts 13+ years (15,000 hours) with estimated lifetime savings of \$82.50 over incandescent bulbs.</li> <li>Lasts 22+ years (25,000 hours) with estimated lifetime savings of \$137.50 over incandescent bulbs.</li> <li>Lasts 31+ years (35,000 hours) with estimated lifetime savings of \$192.50 over incandescent bulbs.</li> </ol>
	For 100 Watt:
	Lasts 4+ years (5,000 hours) with estimated lifetime savings of \$46 over incandescent bulbs.
	<ol> <li>Lasts 13+ years (15,000 hours) with estimated lifetime savings of \$138 over incandescent bulbs.</li> </ol>
	<ol> <li>Lasts 22+ years (25,000 hours) with estimated lifetime savings of \$230 over incandescent bulbs.</li> </ol>
	<ol> <li>Lasts 31+ years (35,000 hours) with estimated lifetime savings of \$321.50 over incandescent bulbs.</li> </ol>
Comparison to cheap LED light bulbs	The LED light bulb will last six times longer than cheap LED light bulbs.
	2. No claim [blank]
Price per bulb	For 60 watt replacement:
	1. \$3.99
	2. \$5.99

# 

3. \$7.99
4. \$9.99
5. \$11.99
For 100 watt replacement:
1. 5.99
2. 7.99
3. 9.99
4. 11.99
5. 13.99

# The Conjoint Module

Please indicate which of the given options you would select.

	Option					
	1	2	3	4	5	
Attribute 1						
Attribute 2						
Attribute 3						
Attribute 4						
Attribute 5						
Price						
Which option would you prefer?						

[randomize all but price and "which option would you prefer?"]

Would you purchase the option you selected above?

- o Yes
- o No

[CONJOINT DESIGN MATRIX AND BETTER EXAMPLE TO BE PROVIDED IN SEPARATE EXCEL FILE.]

## Closing

## **Understanding**

Did you have a clear understanding of the questions in this survey?

- o Yes [SKIP TO LAST QUESTION]
- o No [ASK NEXT QUESTION]

Which part was not understandable?

#### Comments

Do you have any additional comments?

Thank you for your help and contribution today. We very much appreciate your participation in our research study.